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05/23/2011

ANTHONY WILLIAMS
DISTRICT MANAGER
NORTHLAND PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the MN 01 congressional district.

Post Office Name:	ODIN
Zip+4 Code:	56160-3029
EAS Level:	11
Finance Number:	267020
County:	Watsonwan
Proposed Admin Office:	BUTTERFIELD
ADMIN Miles Away:	9.2
Near Office Name:	ORMSBY
Near Miles Away:	2.9
Number of Customers:	
Post Office Box:	48
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	60
Intermediate HCR:	0
City Delivery:	0
Total Customers:	108
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 09/29/2009.

A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The residents must travel to other nearby communities to buy groceries and other goods and services.

MICHAEL STEVENS
Manager, Post Office Operations

Approval to Study for Discontinuance:

ANTHONY WILLIAMS
DISTRICT MANAGER
NORTHLAND PFC

05/23/2011
DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1375909

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: ODIN State: MN Zip Code: 56160
Area: WESTERN District: NORTHLAND PFC
Congressional District: MN 01 County: Watowwan
EAS Grade: 11 Finance Number: 267020
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Margaret Campbell
Title: NORTHLAND PFC Post Office Review Coordinator
Tele No: (612) 349-3568

Date: 06/03/2011
Fax No: (612) 349-0389



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: ODIN State: MN Zip Code: 56160
Area: WESTERN District: NORTHLAND PFC
Congressional District: MN 01 County: Watowwan
EAS Grade: 11 Finance Number: 267020
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Margaret Campbell
Title: NORTHLAND PFC Post Office Review Coordinator
Tele No: (612) 349-3568

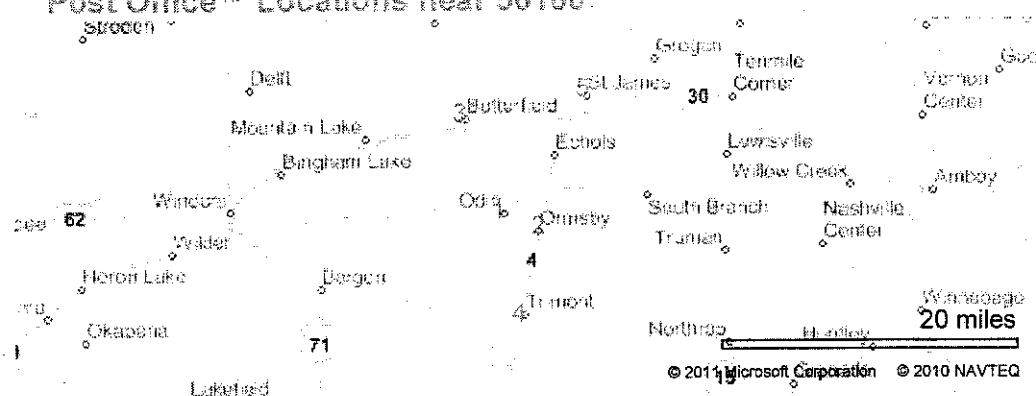
Date: 06/03/2011
Fax No: (612) 349-0389



Post Office™ Locations

Post Office™ Locations near 56160

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1 **Post Office™**
Location - ODIN
 105 N 1ST ST
 ODIN, MN 56160-3029
 (800) ASK-USPS
 (800) 275-8777
 (507) 736-2701

0.0 mi

Business Hours
 Mon-Fri
 8:00am-12:00pm
 1:00pm-4:00pm
 Sat
 7:30am-8:30am
 Sun
 closed

Services
PO Boxes Online

Service hours may vary. Please
 check link for business hours.

2 **Post Office™**
Location -
ORMSBY
 506 MAIN ST
 ORMSBY, MN 56162-
 2000
 (800) ASK-USPS
 (800) 275-8777
 (507) 736-4981

2.9 mi

Business Hours
 Mon-Fri
 7:45am-12:15pm
 1:30pm-4:15pm
 Sat
 9:45am-11:00am
 Sun
 closed

Services
PO Boxes Online

Service hours may vary. Please
 check link for business hours.

3 **Post Office™**
Location -
BUTTERFIELD
 105 2ND ST N
 BUTTERFIELD, MN
 56120-5022
 (800) ASK-USPS
 (800) 275-8777
 (507) 956-3751

7.0 mi

Business Hours
 Mon-Fri
 8:30am-11:00am
 12:30pm-4:00pm
 Sat
 8:30am-9:00am
 Sun
 closed

Services
PO Boxes Online

Service hours may vary. Please
 check link for business hours.



Eviction Notice

A. Office

Name: ODIN State: MN Zip Code: 56160
Area: WESTERN District: NORTHLAND PFC
Congressional District: MN 01 County: Watowwan
EAS Grade: 11 Finance Number: 267020
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Margaret Campbell
Title: NORTHLAND PFC Post Office Review Coordinator
Tele No: (612) 349-3568

Date: 06/03/2011
Fax No: (612) 349-0389



Building Inspection Report

A. Office

Name: ODIN State: MN Zip Code: 56160
Area: WESTERN District: NORTHLAND PFC
Congressional District: MN 01 County: Watsonwan
EAS Grade: 11 Finance Number: 267020
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Margaret Campbell
Title: NORTHLAND PFC Post Office Review Coordinator
Tele No: (612) 349-3568

Date: 06/03/2011
Fax No: (612) 349-0389

ODIN MN 56164

DOCKET NO.

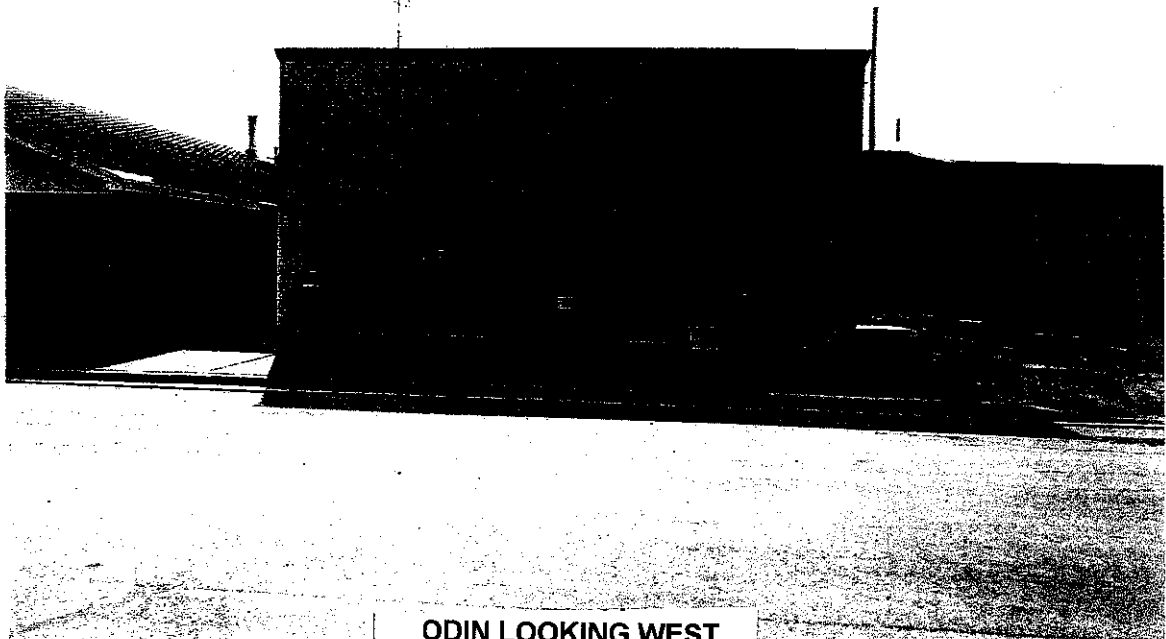
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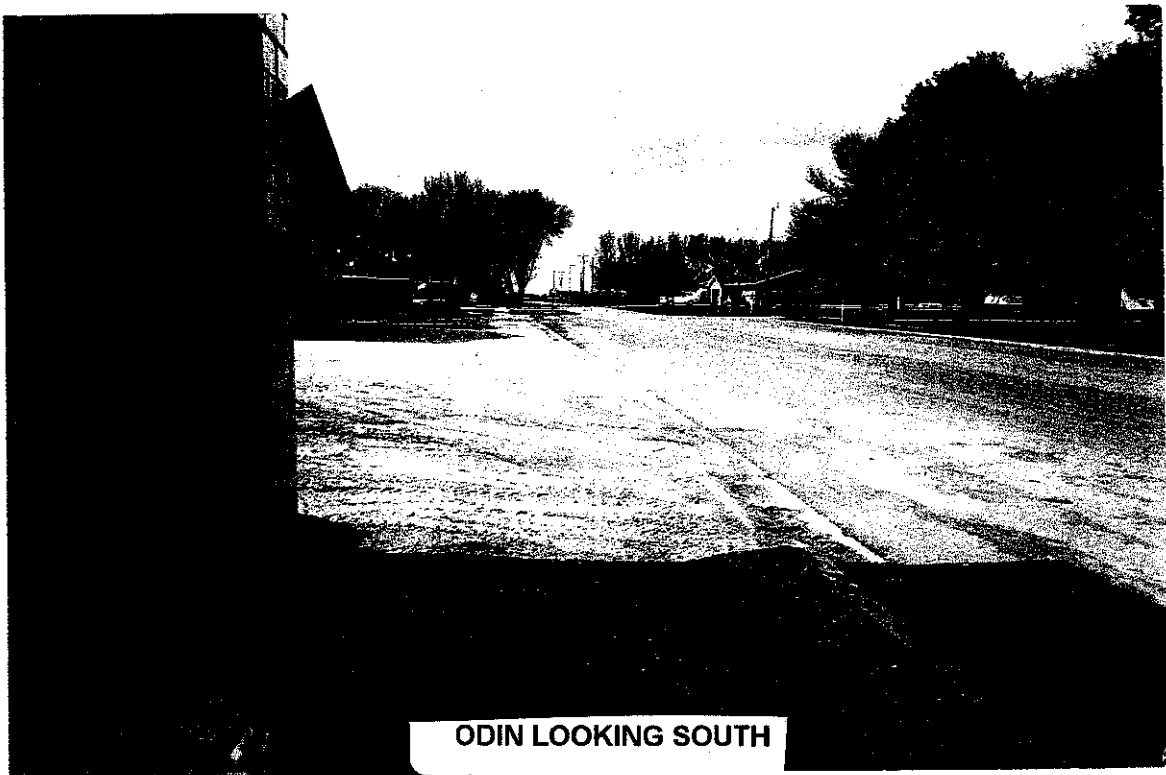
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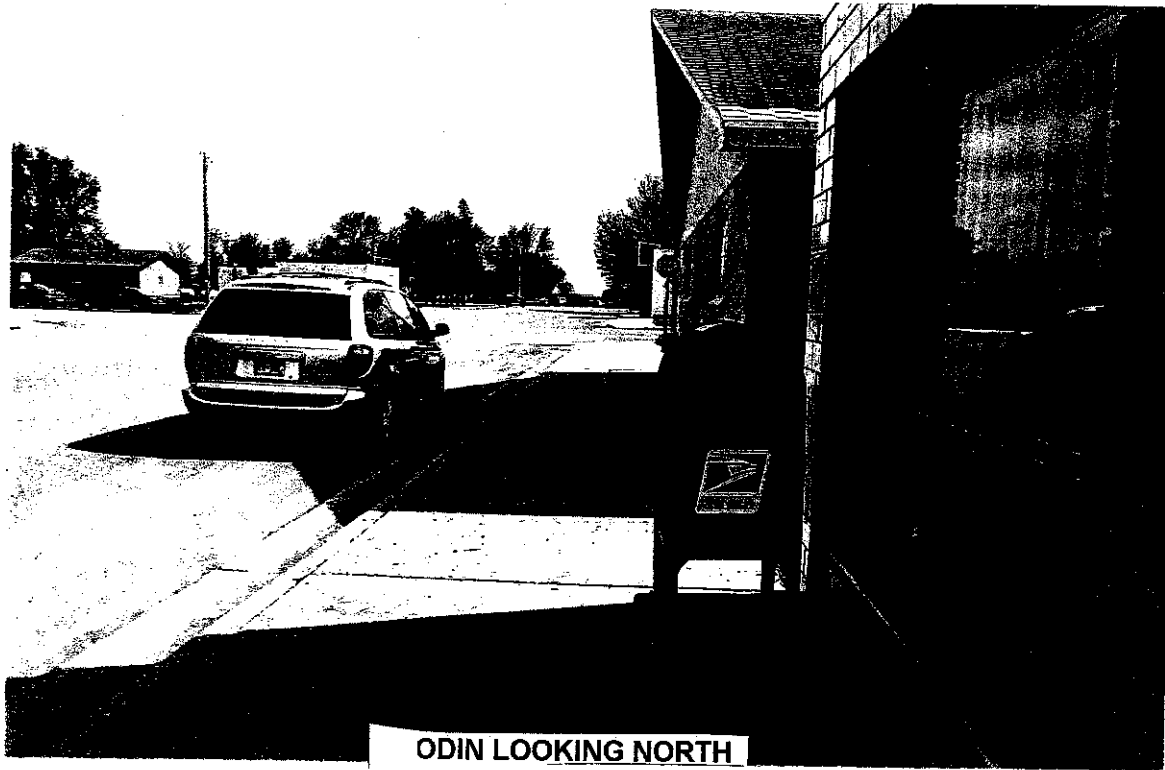


ODIN LOOKING WEST



ODIN LOOKING SOUTH

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code ODIN, MN 55160		Postmaster's Signature	Date
District Office, State & Zip Code NORTHLAND PFC, MN 55401		District Manager's Signature Anthony Williams	Date 06/03/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	267020
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	48
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	60
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	48	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	60	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a coding, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: ODIN
Office Zip+4: 56160 -3029 District: NORTHLAND PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>48</u>	X 1.0	=	<u>48</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>60</u>	X 0.7	=	<u>42</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>90</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>25</u> units	=	<u>12.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>37.50</u>

Activity WSCs 90 + Revenue WSCs = 37.50 Base WSCs 127.50 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

MARGARET CAMPBELL

MARGARET.A.LAUER@USPS.GOV

Printed Name

Signature

NORTHLAND PFC District Review Coordinator

06/08/2011

Title

Date



05/02/2011

OIC/POSTMASTER

SUBJECT: ODIN Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to ODIN customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the ODIN Post Office for a 2-week period. The surveys should begin 05/07/2011 and end on 05/20/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/21/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact MARGARET CAMPBELL, Post Office Review Coordinator, at (612) 349-3568.

MARGARET CAMPBELL

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1375909

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1375909

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1375909

Window Transaction Survey

Window Transaction Survey

MARGARET CAMPBELL

PO Name:

ODIN

ZIP+4:

Survey Period:

05/07/2011

through

05/20/2011

Completed By:

MARGARET CAMPBELL

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handling out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

in the survey period.								
Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 05/07	0	0	0	0	0	0	0	3
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	4	2	0	0	0	0	0	10
Tue - 05/10	1	3	0	0	0	0	0	0
Wed - 05/11	7	3	0	0	0	1	1	0
Thu - 05/12	1	0	0	0	0	0	0	5
Fri - 05/13	9	5	0	0	0	1	0	0
Sat - 05/14	0	1	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	7	1	0	0	0	0	0	2
Tue - 05/17	2	0	0	0	0	0	2	4
Wed - 05/18	3	1	0	0	0	0	0	3
Thu - 05/19	6	1	0	0	0	0	1	3
Fri - 05/20	6	2	0	0	0	0	0	0
TOTALS	46	19	0	0	0	2	4	30
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	3.6	2.1	0.0	0.0	0.0	0.4	0.7	3.6
Average Number Daily Transactions: 10.1								
Average Number Daily Transactions: Average Daily Retail Workload in Minutes: 10.4								

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

ODIN 56160 - 3029

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	170	19	77	38	2	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	128	35	175	125	8	0	0	0
Tue - 05/10	120	5	50	30	6	3	0	0
Wed - 05/11	115	78	86	29	0	1	0	0
Thu - 05/12	139	20	71	15	2	0	0	0
Fri - 05/13	130	13	70	16	2	1	0	0
Sat - 05/14	84	77	39	19	2	2	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	80	19	126	75	1	2	0	0
Tue - 05/17	100	21	50	8	0	3	0	0
Wed - 05/18	92	10	70	16	0	5	3	0
Thu - 05/19	124	15	86	0	0	4	0	0
Fri - 05/20	125	11	115	0	3	0	0	0
TOTALS	1,407	323	1,015	371	26	21	3	0
Daily Average	117.3	26.9	84.6	30.9	2.2	1.8	0.3	0.0

Signature of Person Making Count:

MARGARET CAMPBELL

Printed Name:

MARGARET CAMPBELL

Date:

06/03/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

ODIN 56160 - 3029

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	0	0	0	0	1	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	108	0	0	0	1	4	0	0
Tue - 05/10	48	0	3	0	1	0	0	0
Wed - 05/11	198	0	5	0	0	3	0	0
Thu - 05/12	140	0	0	0	0	0	0	0
Fri - 05/13	79	0	3	0	2	3	0	0
Sat - 05/14	4	0	0	0	0	1	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	74	0	0	0	1	1	0	0
Tue - 05/17	70	0	2	0	1	0	0	0
Wed - 05/18	226	0	0	0	2	0	0	0
Thu - 05/19	97	0	1	0	0	1	0	0
Fri - 05/20	164	0	1	0	2	0	0	0
TOTALS	1,208	0	15	0	11	13	0	0
Daily Average	100.7	0.0	1.3	0.0	0.9	1.1	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

MARGARET CAMPBELL

MARGARET CAMPBELL

06/03/11



05/18/2011

OIC/POSTMASTER

SUBJECT: ODIN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ODIN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ODIN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARGARET CAMPBELL by 06/01/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>48</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>60</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>108</u>

If you have any comments on alternate means of providing services to the ODIN customers, please provide them below:

MARGARET CAMPBELL
Post Office Review Coordinator

Comments:

cc: Official Record



06/03/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ODIN Post Office, 56160 - 3029, located in Watonwan County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MARGARET CAMPBELL
Post Office Review Coordinator
NORTHLAND PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



Docket: 1375909 - 56160
Item Nbr: 14
Page Nbr: 2

06/03/2011

Watonwan County Sheriff's Department

710 2nd Ave S

St. James MN 56081

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ODIN Post Office, 56160 - 3029, located in Watonwan County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

MARGARET CAMPBELL
Post Office Review Coordinator
NORTHLAND PFC

Enclosure: Return Envelope

Number records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

6-9-11

WATONWAN CO. SHERIFF'S OFFICE
P.O. BOX 168
ST. JAMES, MINNESOTA 56081

RECEIVED
JUN 06 2011

Post Office Survey Sheet

Post Office Name ODIN ZIP+4 56160-3029
Congressional District MN 01 Date 06/03/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

None.

2. Is the facility accessible to persons with disabilities? ☐ Yes ☒ No

3. Lease terms? 30-day cancellation clause? \$7140 through 11/30/2011 with 30 day cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
None.

5. List potential CPO sites.
Odin State Bank; Odin Grocery Store

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
Noncareer OIC will be utilized in other area offices as needed.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
HCR driver drops mail for PO Boxes and rural route at 6:30 am and collect mail at 5 pm. Collection box may be maintained.

How many Post Office boxes are installed? 100

How many Post Office boxes are used? 48

What are the window service hours? 08:00 - 12:00 & 13:00 - 16:00 M-F

07:30 - 08:30 S

What are the lobby hours? 7:30 - 16:30 M-F

7:00 - 9:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
Unknown

Post Office Survey Sheet(continued)

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Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>None.</u>	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Unknown.</u>	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>Normal help is given to customers who require it.</u>	
13.	<div>Rural delivery/HCR delivery.</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 70%;"> <div>a. What is current evaluation?</div> <div>b. Will this change result in the route being overburdened?</div> <div style="margin-left: 20px;">If so, what accommodations will be made to adjust the route?</div> <div>c. How many boxes and miles will be added to the route?</div> <div>d. What would be the additional annual expense if the route is increased?</div> <div>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)?</div> <div>f. At what time of the day does the carrier begin delivery to the community?</div> <div style="margin-top: 10px;">Will this delivery time be affected if the office is discontinued? (Y or N)</div> <div style="margin-top: 5px;">If so, how?</div> </div> <div style="width: 25%; text-align: right;"> <div><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</div> <div><u>48, box 0.50 Miles</u></div> <div><u>6091</u></div> <div><u>0</u></div> <div><u>11:00</u></div> <div><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</div> <div><u>0</u></div> </div> </div>	
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less <hr/>	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>ODIN</u>	ZIP+4	<u>56160-3029</u>
Congressional District	<u>MN 01</u>	Date	<u>06/03/2011</u>

1. Incorporated?

☒ Yes ☐ No

Local government provided by:

Odin City Council

Police protection provided by:

Watsonwan Sheriff's Department

Fire protection provided by:

Odin Fire Department

School location:

Butterfield

2. What population growth is expected? (Please document your source)

Projected 6% loss in population through 2015. Zip Code Demographic Report

3. What residential, commercial, or business growth is expected? (Please document your source)

Projected 1% loss in households through 2015. Zip Code Demographic Report

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

Events:UFFDA Days; Odin Craft Mill (spring and fall). Not historical landmark.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

Retirees, commuters, self-employed, farmers.

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

Public bulletin board, normal assistance to customers who require help with mailing and packages. Residents may use other businesses and churches for posting public notices.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: ODIN

Office Zip+4: 56160 -3029

District: NORTHLAND PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1375909 - 56160

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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: ODIN
Office Zip+4: 56160 -3029 District: NORTHLAND PFC

1. Enter the number of additional boxes to be added to the rural route 48

2. Enter the number of additional miles to be added to the route 0.50
Enter the volume factor 2.82

Total (additional boxes x volume factor) 135.36

3. Enter the number of additional boxes to be added to the rural route 48
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 48.00 x 2.00 Min 96.00

Total additional box allowance 96.00

4. Enter the number of additional daily miles to be added to the rural route 0.50 x 12 Mileage Standard 6.00

Total additional minutes per week (miles carried to two decimal places) 237.36

5. Total additional annual minutes (additional minutes per week year) 237.36 x 52 Weeks 12,342.72

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 12,342.72 / 60 Minutes 205.71

7. Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 29.61

Total Annual Cost (additional annual hours x rural cost per hour) 6,091.13

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 6,091.13

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/08/2011																																								
2. Post Office Name ODIN		3. State and ZIP + 4 Code MN, 56160-3029																																										
4. District, Customer Service NORTHLAND PFC	5. Area, Customer Service WESTERN	6. County Watsonwan	7. Congressional District MN 01																																									
8. Reason for Proposal to Discontinue A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The decline in workload may indicate that maintaining an independent Post Office is not warranted. Customers may receive regular and effective service through rural route delivery of their mail.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 09/29/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 1		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 08:00 - 12:00 & 13:00 - 16:00</td> <td>Sat 07:30 - 08:30</td> <td rowspan="2" style="text-align: center; vertical-align: middle;">Total Window Hours Per Week 36.00</td> </tr> <tr> <td>a. Lobby Time M-F 7:30 - 16:30</td> <td>Sat 7:30 - 9:00</td> </tr> </table>			a. Time M-F 08:00 - 12:00 & 13:00 - 16:00	Sat 07:30 - 08:30	Total Window Hours Per Week 36.00	a. Lobby Time M-F 7:30 - 16:30	Sat 7:30 - 9:00																																			
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13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>b. P.O. Box</td><td style="text-align: center;">48</td></tr> <tr><td>c. City Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>d. Rural Delivery</td><td style="text-align: center;">60</td></tr> <tr><td>e. Highway Contract Route Box</td><td style="text-align: center;">0</td></tr> <tr><td>f. Total</td><td style="text-align: center;">108</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td style="text-align: center;">0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td style="text-align: center;">10.10</td></tr> </table>		a. General Delivery	0	b. P.O. Box	48	c. City Delivery	0	d. Rural Delivery	60	e. Highway Contract Route Box	0	f. Total	108	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	10.10	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td style="text-align: center;">144</td><td style="text-align: center;">100</td></tr> <tr><td>b. Newspaper</td><td style="text-align: center;">115</td><td style="text-align: center;">1</td></tr> <tr><td>c. Parcel</td><td style="text-align: center;">3</td><td style="text-align: center;">2</td></tr> <tr><td>d. Other</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> <tr><td>e. Total</td><td style="text-align: center;">262</td><td style="text-align: center;">103</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td style="text-align: center;">0</td></tr> <tr><td>g. No. of Permits</td><td></td><td style="text-align: center;">0</td></tr> </table>			Types of Mail	Received	Dispatched	a. First-Class	144	100	b. Newspaper	115	1	c. Parcel	3	2	d. Other	0	0	e. Total	262	103	f. No. of Postage Meters		0	g. No. of Permits		0
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Finances a. FY		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>2008 2009 2010</td> <td>Receipts \$ 22,114 \$ 23,021 \$ 19,087</td> <td>b. EAS Step 1 PM Basic Salary (no Cola) \$ 31802</td> <td colspan="2">c. PM Fringe Benefits (33.5% of b.) \$10,654</td> </tr> </table>			2008 2009 2010	Receipts \$ 22,114 \$ 23,021 \$ 19,087	b. EAS Step 1 PM Basic Salary (no Cola) \$ 31802	c. PM Fringe Benefits (33.5% of b.) \$10,654																																				
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15a. Quarters																																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 11/30/2011 Annual Lease \$ 7140 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
15b. Explain:																																												
17. Schools, Churches and Organization in Service Area: No: 2 Zion & St Olaf Lutheran Churches; Odin Community Club		19. Administrative/Emanating Office (Proposed): Name BUTTERFIELD EAS Level 13 Miles Away 9.2 Window Service Hours: M-F 8:30 - 11:00 & 12:30 SAT 8:30 - 9:00 Lobby Hours: M-F 7:00 - 16:30 SAT 7:00 - 13:00 PO Boxes Available: 140																																										
18. Businesses in Service Area: No: 21 Odin State Bank; Harder Insurance; Odin Grocery Store; Odin Craft Mill; Country Clipper Beauty Salon; B&B Specialties; Treasure Finders Auction; My Mercantile Auction; Straight Line Fencing; Johnson Sales; Fireside Furniture; Ammann Limosine; Dale Ziegler Plumbing & Heating; Mike's Country Photography; Bic's Auto Repair; Avon & Country Crik Seuma; Brent Jass Cabinets; Randy Ammann Auto Repair; Kris Nelson Carpentry; Lloyd Carlson Seed Corn; Loren Hanson Seed Corn		20. Nearest Post Office (if different from above): Name ORMSBY EAS Level 11 Miles Away 2.9 Window Service Hours: M-F 7:45 - 12:15 & 13:30 SAT 9:45 - 11:00 Lobby Hours: M-F 7:15 - 16:30 SAT 9:15 - 11:15 PO Boxes Available: 37																																										
21. Prepared by																																												
Printed Name and Title MARGARET CAMPBELL		Signature MARGARET CAMPBELL		Telephone No. AC () (612) 349-3568																																								
PO Discontinuance Coordinator Name MARGARET CAMPBELL		Location MINNEAPOLIS, MN																																										



A. Office

Name: ODIN State: MN Zip Code: 56160
Area: WESTERN District: NORTHLAND PFC
Congressional District: MN 01 County: Watsonwan
EAS Grade: 11 Finance Number: 267020
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Margaret Campbell
Title: NORTHLAND PFC Post Office Review Coordinator
Tele No: (612) 349-3568

Date: 06/29/2011
Fax No: (612) 349-0389



06/06/11

OIC/POSTMASTER

SUBJECT: ODIN Post Office

Enclosed are questionnaires addressed to customers of the ODIN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/28/2011 for further review.

A handwritten signature in cursive script that reads "Margaret Campbell".

Margaret Campbell
Post Office Review Coordinator
Enclosures



June 15, 2011

Dear Postal Service Customer:

You recently received a letter and questionnaire from me regarding the Odin Post Office. However, we have discovered that the Customer Questionnaire that was included had two "side ones" instead of a side one and side two. **Enclosed is a new questionnaire for your response.**

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Odin Post Office retired on 09/29/2009. The office is being studied for possible closing or consolidation for the following reasons: A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The declining workload may indicate that maintaining an independent Post Office may not be justified.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by the rural route emanating from the Butterfield Post Office. If you currently receive your mail on a rural route, your delivery will not change. If you currently receive your mail in a Post Office box, your mail would be delivered to a roadside mailbox by a rural carrier from the Butterfield Post Office.

Retail services are also available at the Butterfield Post Office, located 9 miles away. Hours of service at this office are 8:30 - 11:00 & 12:30 - 16:00, Monday through Friday, and 8:30 - 9:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route delivery. Please return the enclosed questionnaire by 06/28/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Odin City Hall, 109 N 1st St on 06/28/2011 from 6:30 PM to 8:30 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Any responses made will become part of the official record.

If you have any questions, you may call Margaret Campbell at (612) 349-3568.

I apologize for any inconvenience that you may have experienced due to the incomplete questionnaire. Thank you for your assistance.

Sincerely,

Michael D. Stevens

MICHAEL STEVENS
Manager, Post Office Operations

Enclosures: Questionnaire and return envelope
Summary of Post Office Change Regulations
Post Office on Wheels



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

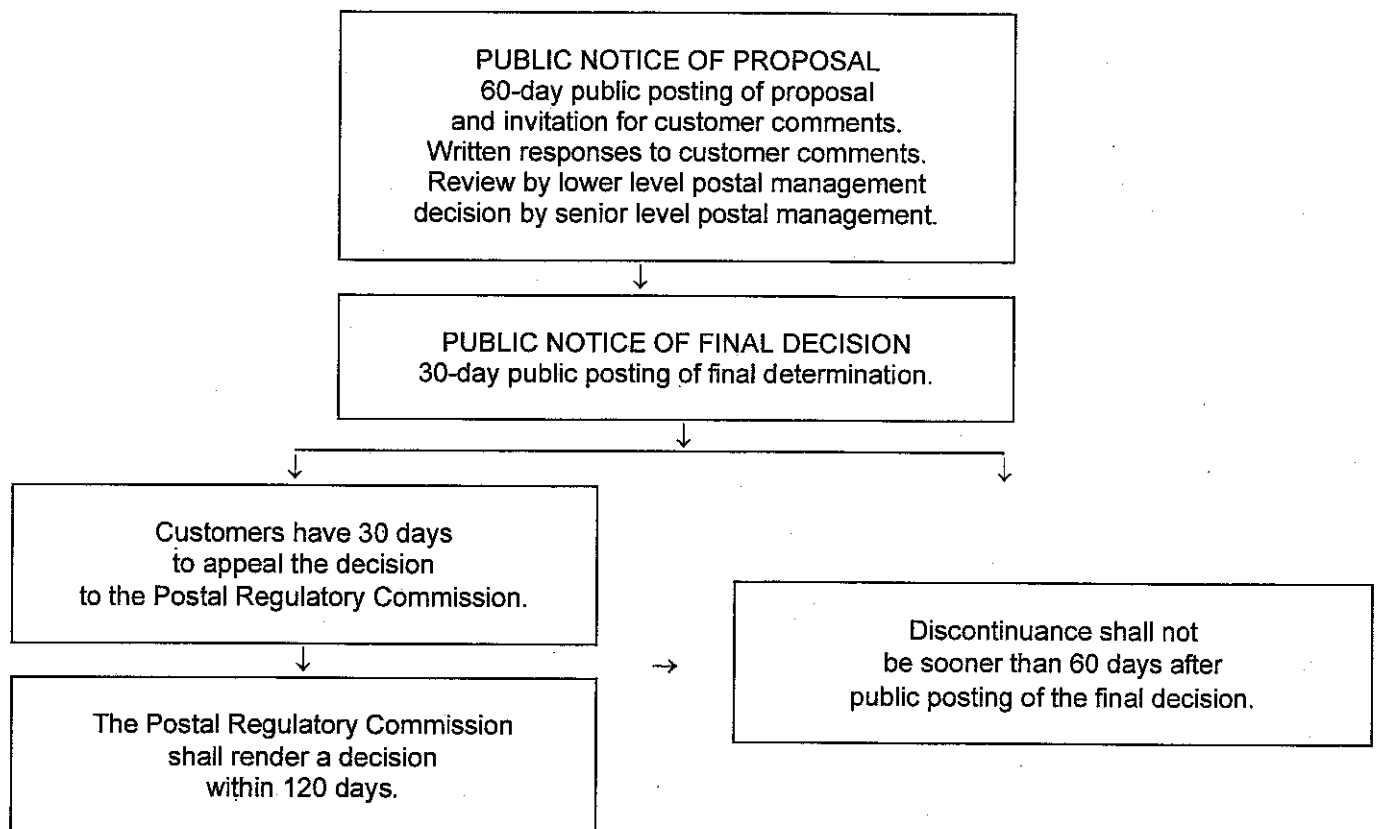
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





06/23/2011

DUANE R. WINTERS
PO BOX 25
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs *Medical*
☐ Banking *Local*
☐ Employment *Retired*
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

DUANE R. WINTERS

Address:

P.O. Box 25 Odin, MN 56160

Telephone:

507-736-4941

Date:

6/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Our mail is in the PO Box by 8 AM-

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☒ Personal needs Fairmont MN
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: William Monroe

Address: PO Box 124 Odin MN 56160

Telephone: 507-736-4596

Date: 6-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/23/2011

WILLIAM MONROE

PO BOX 124
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in dark ink that reads "Michael P. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

*Not applicable -
business (church)*

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Mailing Address

Name: ZION - ST OLAF LUTHERAN PARISH

Address: PO BOX 98

Telephone: 507-736-4546

Date: 6-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/23/2011

ZION ST. OLAF LUTHERAN PARISH

PO BOX 98
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

N/A

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

N/A



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Randy Ammann

Address:

2452-70th Ave Odin MN 56160

Telephone:

507-736-8007

Date:

6-19-11.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/23/2011

RANDY AMMANN
2452 70TH AVE
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael P. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Ormsby

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes ☐ No ☒

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	_____
Personal needs	<input checked="" type="checkbox"/>	_____
Banking	<input checked="" type="checkbox"/>	_____
Employment	<input type="checkbox"/>	_____
Social needs	<input checked="" type="checkbox"/>	_____

5. Do you currently use local businesses in businesses in your community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: Nicole Van Wyk
(please print your name)

Address: 205 N and St

Telephone number: 736-2171 Date: 6/19/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



06/23/2011

NICOLE VAN WYK

205 N 2ND ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael P. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



06/23/2011

ROGER OLSON
PO BOX 126
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Roger Olson

Address:

P.O. Box 126 Odin, MN 56160

Telephone:

736-2371

Date:

6-19-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/23/2011

SCOTT WOLLE

PO BOX 125
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I will need to travel out of my way
for stamps & certified mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

St. James



Personal needs



Banking



Employment

Rural Mt. Lake



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Scott Wolfe

Address:

PO Box 125 304 E. Main St Odin

Telephone:

507-736-2232

Date:

6-19-77

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/23/2011

NO NAME

NO ADDRESS
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

ST JAMES MANKATO



Personal needs

WINDOM



Banking



Employment



Social needs

ST JAMES MANKATO - TWIN CITIES

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/23/2011

BRENT & DEBBY JASS

21369 20TH AVE
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. There will be no change in customer addresses, unless you currently have a post office box. Then you will need to change your address to your street address.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

mt. Lake
 Windom or
 Ormsby



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Windom, Fairmont, Mt. Lake
☒ Personal needs Windom, Fairmont, Mankato
☒ Banking Mt. Lake, Windom, Trimont
☒ Employment Mt. Lake, Windom, Fairmont
☒ Social needs Mankato, Twin Cities

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Brent & Debby Jass

Address: 2369 20th Ave, Odin, MN 56160

Telephone: 507-630-0551 or 507-630-0105

Date: 6-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Will our address change?
That will be very inconvenient for us.



06/29/2011

MERLE & PAT ANDERSON

PO BOX 87
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Worried About Meds I receive by mail
(Temp sensitive). Disabled — CANNOT physically go to
Rural Mail box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping By Mail, Groceries - St. James + Mankato
- ☒ Personal needs Medical Visits — Mankato
- ☒ Banking Mankato,
- ☐ Employment _____
- ☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Merle AND Pat Anderson

Address: PO Box 87 Odin MN 56160

Telephone: (507) 736-2413

Date: 7-28-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

**PAT ANDERSON
PO BOX 87
ODIN, MN 56160**

Even though we live one mile north of Odin, we rent a PO Box in Odin for the following reasons:

- * I am terminally ill with a lung disease.**
- * I personally am unable to pick up or send mail from our rural mail box as I do not drive anymore and unable to walk to our rural mail box.**
- * My husband is my caregiver. He works part-time in Annandale, MN and is not always available to pick up or send mail daily.**
- * I am worried about receiving official documents and temperature sensitive medications in a timely manner if we cannot pick up our mail daily.**
- * Receiving our mail at the Odin Post Office is a good solution that meets our needs. There are more problems for us if we go back to rural delivery. Driving 9 miles to the Butterfield Post Office is not an option for us.**



06/29/2011

RICHARD OLSON

PO BOX 145
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

- St. James, MN - Fairmont, MN.



Personal needs

St. James, MN Fairmont, MN.



Banking



Employment



Social needs

Trimont, MN -

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Richard N. Olson

Address:

P.O. Box 145

Telephone:

507 736 2256

Date:

June 15 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/29/2011

BOB HARDER
PO BOX 115
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

ST. JAMES, FAIRMONT, MONTICELLO



Personal needs

DOCTORS, DENTISTS



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

BOB HARDER

Address:

203 1ST ST NO. PO BOX 115, ODIWA, MN 56160

Telephone:

507-736-4451

Date:

6-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

READING CITY BUSINESS POSTINGS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/29/2011

ARLA CONRAD

PO BOX 84
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



June 24, 2011

Postmaster
PO Box 9998
Lake Crystal, MN 56055-9998

I am enclosing the Customer Questionnaire regarding the Odin Post Office.

Our business is very dependent on a full service Post Office in Odin. We use the services of the Odin Post Office daily. It is very important to the Odin State Bank and the R. D. Harder Insurance Agency that we are able to get our mail early in the day in order to get all deposits and loan payments processed early each day for our customers and ourselves. Many of our customers use internet banking to review their transactions on their accounts. It is very important that we have these transactions processed early each day so that all accounts are current for our own use and our customers use. We also send mail by Certified Mail and Overnight Express Mail and if this is no longer available on a full service basis in Odin it would be a real hardship for our business.

We have purchased US postage for our business use as follows for the past three years and for the first six months of this year as follows:

2008	14,156
2009	11,717
2010	14,216
2011	<u>5,616</u>
	\$45,705

We do use a postage meter daily and the purchase of that postage is included in this total and the Odin Post Office should have been given credit for those purchases.

The closing of this Post Office would be unfair to our business which has been here since 1901 and a strong supporter of this Post Office. It would also be detrimental to the Odin Community and its residents causing them to make trips to other post offices for service, especially in inclement weather.

Sincerely,

R. D. Harder,
President



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

ARLA J. CONRAD

Address:

P.O. Box 84, ODIN 56160

Telephone:

509-236-4101

Date:

6-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

CUT THE HOURS -

DO NOT CLOSE IT -

COMMUNITY WILL BE
HURT!



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/29/2011

ODIN COMMUNITY INC

PO BOX 45
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

CITY OF ODIN

"A Friendly Community"

PO Box 54
Odin, Minnesota 56160
507/736-2171
TTY 1-800-627-3529

6/21/2011

USPS Western Area Vice President
1745 Stout St Suite 1000
Denver, CO 80299-5000
Fax: 303-313-5102

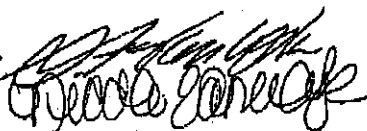
Re: Request for Information

The City of Odin has been notified that there will be a public meeting held on June 28, 2011 at 6:30 pm in regards to the possible closing of the Odin Post Office - 56160. Upon receiving this letter of notification the City Clerk, Nicole Van Wyk, called Margaret Campbell on 6/17/11. Nicole requested for Ms. Campbell to bring a copy of the last two to three years financial records including revenue to the public meeting. It is stated in the letter that the post office has seen a 15% decline in revenue over the last year. We would like to see this on paper. Ms. Campbell responded to Nicole by stating that information of this sort is not public information and proprietary information and she would not release or provide that information until a final decision has been made about the post office. We feel that if a figure is referenced in a letter as a possible reasoning for closure, that finding should be public information.

The Mayor and the City Council Members of Odin are formally requesting that the USPS rep who will be conducting our town meeting to bring with them the cost/benefit statement by line item showing what the USPS projects to save with proper references. We would like to have the ability to review these statements for validity. We would also like to review the revenue and expense statements for Fiscal Year (FY) 2009, FY 2010, and the first six months of FY 2011 for the Odin MN 56160 Post Office. The financial statement will also include additional expenses incurred, by making proposed changes to the post office. Please reference Post Office Operations Manual (POM) 123.612 - stating "the economic savings to the Postal Services" and 123.613(b) - stating "to propose the discontinuance of a particular post office are fully articulated and disclosed at a stage that enables customer participation to make a helpful contribution..."

Please make a written response to this request for information.

Sincerely,
The City of Odin
Steve Van Wyk - Mayor
City Council Members



Cc: Bob Gunther
Julie Rosen
Tim Walz
Al Franken
Amy Klobuchar



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

ST. JAMES, MINNEAPOLIS, MINNAPOLIS

☒ Personal needs

DOCTORS, DENTISTS ETC

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: ODIN COMMUNITY INC - DBA ODIN GROCERY & CAFE

Address: PO Box 45, ODIN, MN 56060

Telephone: 507-736-2031

Date: 6-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/29/2011

JAMIE PINGHAM

PO BOX 21
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping fairmont

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Jamie Bingham

Address:

205 1st St. N Odessa FL 33455 P.O. Box 21

Telephone:

736-81031

Date:

6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



06/29/2011

SUSAN & TROY KLUVER

209 N. COUNTY RD 19
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, slightly slanted style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping St. James or Fairmont or Mankato
☒ Personal needs " " " "
☐ Banking I DO Bank in my community
☒ Employment Same as above
☒ Social needs " " "

5. Do you currently use local businesses in the community?

☐ Yes ☐ No occasionally

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No occasionally

Mailing Address

Name: Susan & Troy Kluver / Kluver Trucking

Address: 209 No. Co. Rd. 19, Odin, MN 56160

Telephone: 507 - 736 - 8902

Date: June 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> bi-annual
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> occasional
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

For any pkgs. I go to St. James, Mn. I pass this going to work



06/29/2011

MAVIS LENNING

PO BOX 122
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

Post Office Service is very good. A great
pleasant Lady named Betty Fart helps us all!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

St James, MN



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Maivis Lenwin9

Address:

PO Box 122

Telephone:

507-736-2686

Date:

6-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Buy Roller of Stamps

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/29/2011

CITY OF ODIN

PO BOX 54
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

City of Odin

Address:

PO Box 54 - Odin MN 56160

Telephone:

730-2171

Date:

6/21/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:



06/29/2011

WILMA RETTKE

107 250TH ST.
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Windsor
- ☒ Personal needs "
- ☒ Banking Dumby
- ☒ Employment mt lake
- ☒ Social needs St James

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Wilma Rettke

Address: 107 250th St Odin

Telephone: 507 736 4406

Date: 6/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



06/29/2011

LEONA JACOBY

PO BOX 135
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



06/29/2011

ODIN STATE BANK

PO BOX 8
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: ~~The USPO is vital to our business. We need to get our mail early each day and we now get it at 8:00 Am daily. We also need full service for mailing letters daily, sending Certified Mail, Express overnight mail etc.~~

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

St. James, Mankato



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Odin State Bank

Address:

PO Box 8 , Odin, Mn 56160

Telephone:

507 736 2691

Date:

6/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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June 15, 2011

Dear Postal Service Customer:

You recently received a letter and questionnaire from me regarding the Odin Post Office. However, we have discovered that the Customer Questionnaire that was included had two "side ones" instead of a side one and side two. Enclosed is a new questionnaire for your response.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Odin Post Office retired on 09/29/2009. The office is being studied for possible closing or consolidation for the following reasons: A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The declining workload may indicate that maintaining an independent Post Office may not be justified.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by the rural route emanating from the Butterfield Post Office. If you currently receive your mail on a rural route, your delivery will not change. If you currently receive your mail in a Post Office box, your mail would be delivered to a roadside mailbox by a rural carrier from the Butterfield Post Office.

Retail services are also available at the Butterfield Post Office, located 9 miles away. Hours of service at this office are 8:30 - 11:00 & 12:30 - 16:00, Monday through Friday, and 8:30 - 9:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route delivery. Please return the enclosed questionnaire by 06/28/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Odin City Hall, 109 N 1st St on 06/28/2011 from 6:30 PM to 8:30 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Any responses made will become part of the official record.

If you have any questions, you may call Margaret Campbell at (812) 349-3568.

- Talked on phone
on 6/17/11

I apologize for any inconvenience that you may have experienced due to the incomplete questionnaire. Thank you for your assistance.

Sincerely,

Michael D. Stevens

MICHAEL STEVENS
Manager, Post Office Operations

Enclosures: Questionnaire and return envelope
Summary of Post Office Change Regulations
Post Office on Wheels



June 27, 2011

Merton & Carol Rettke
PO Box 7
Odin MN 56160

Dear Mr. & Mrs. Rettke,

Thank you for contacting me regarding your concerns about the possible discontinuance of the Odin Post Office.

In order to sustain universal mail service to the American people, it is imperative that the Postal Service adjust its workforce and infrastructure to match America's changing communication trends and the anticipated continued decline in mail volume. We are taking every action within our control to cut costs and streamline operations across the organization.

We are reviewing operations at the Odin Post Office and will take your thoughts and concerns into consideration.

Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If the review of the Odin Post Office leads to closure, the office name and ZIP code would be retained for use in local mailing addresses to preserve community identity.

Once all the investigative steps have been taken, including feedback from the questionnaires and Community Meeting, senior managers at the District level review all the data and input to determine whether the discontinuance process will move forward. The Proposal to Close is posted at the affected offices (in this case Odin and Butterfield) for 60 days, during which time customers may continue to send in comments for inclusion in the Official Record. Once the 60-day posting period is completed, the Official Record is reviewed at Headquarters. If after reviewing the complete Record, Headquarters officials decide to move forward with closing the office, a Final Decision is again posted at the affected offices for 30 days. Customers may appeal the Final Decision to the Postal Regulatory Commission during that 30-day period. Information on how to appeal the decision is included in the posting. No change to the office may take place until at least 60 days after the Final Decision date.

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Information regarding the workload, revenues and expenses of the Odin Post Office will be presented at the Community meeting. That information would also be included in a Proposal to Close and the Official Record, both of which are public documents.

If you have further questions please feel free to contact Natalie Sorvari, A/Manager of Consumer and Industry Contact, at 612-349-4401.

Kind Regards,


Anthony C. Williams

If the Odin post office closed it would be a hardship to many of our residents as they are older and have trouble getting out of town. If they had to drive to mail a package or buy stamps it would be a burden. This closing would be another step in closing our town



06/29/2011

JOYCE JOHNSON

PO BOX 68
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

St. James



Personal needs

Medicine



Banking

Odin



Employment

retired



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Joyce L. Johnson

Address:

P.O. Box 68 301 N 1st ST

Telephone:

507-736-8566

Date:

6-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

people who can't drive or walk - I pick up their mail

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

public events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

Because there will be no personal service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Leona Jacoby

Address:

Box 135 204 2nd St. North

Telephone:

501-936-4501

Date:

June 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Read what is posted - usually it is Village meeting etc

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I use the odin post office for everything & do not pass another post office



6/23/2011

Dear Sir:

Our post Mistress is
friendly & very helpful.
She will help you find
the proper boxes or paper
products, such as sturdy
large envelopes for mailing.

She recommends Senior
Citizens about postal practices
costs, everything they need
to know.

odm has lost so
much already & we love
our post office & want
to keep it.

also - it is often
a cheer

Sincerely,

Sharon
Jacobsen





06/21/2011

RD HARDER INSURANCE AGENCY
PO BOX 8
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You also expressed a concern that you would have to drive to Butterfield or St. James if you missed the rural carrier. There are actually 8 post offices within 15 miles of Odin.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: As a business, situations develop unexpectedly where you may need to send a certified, priority or other type of mail. With carrier service only, the time in which you have to get these tasks done will be greatly restricted.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Mankato
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: R. D. Harder Insurance Agency

Address: P O Box 8 Odin, MN 56160

Telephone: 507-736-2691

Date: 06/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



R. D. HARDER INSURANCE AGENCY

ODIN STATE BANK BUILDING P.O. Box 8

ODIN, MINNESOTA 56160

507-736-2691 Email: harderins@frontiernet.net



June 17th, 2011

TO: USPS

RE: Post Office Closing – Odin Facility

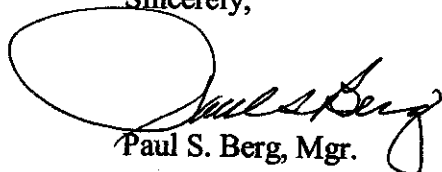
As a small business operator that deals with many individual customers, we do a considerable amount of mailing. Frequently, we are required to mail items from our office that must go by certified or priority mail. This dictates that we use the window services of the Odin Post Office when the need arises. If the Post Office were to close, our business would be greatly affected.

The route carrier can offer some of the services, but only while he or she is in town. Once the carrier leaves town, our ability to utilize his services ends. We would be forced to drive to either Butterfield or St. James to do our mailing. When you operate a small business as I do, we do not have personnel or the time to spend driving 18 or 25 miles round trip to do a mailing. The productivity of the person making the trip is reduced by at least 45 minutes to an hour. In addition, our business will incur the added cost of operating the vehicle. With the cost of gas now this is a considerable added expense.

I strongly encourage the Postal Service consider keeping the Odin Post Office open. The closing of the office will create a hardship for our business as well as add considerable costs to our operating expense.

Thank you for your consideration of this information.

Sincerely,



Paul S. Berg, Mgr.



06/21/2011

SHEYENNE & BENJAMIN DOUGHERTY
PO BOX 5
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: ~~P.O. box 50~~ Shenyenne, Benjamin Dougherty

Address: P.O. box 50414 MN 56160

Telephone: 507-848-0009

Date: June 18th 2001

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I wish we had more things in town to better the community, but over time we've gotten rid of almost EVERYTHING



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

me up there The tmt bus picks

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Betty Visiting with

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

KENNETH & DOLORES HANSON

67013 430TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name: Kenneth & Dolores Hanson

Address: 67013 430th St.

Telephone: 507-736-2661

Date: 2-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

JEROME JERVE
PO BOX 35
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

we need our Post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping St Jame window fairmont
- ☐ Personal needs
- ☐ Banking
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Jerome Jerve

Address: Po Box 35 56160

Telephone: 507-736-2164

Date: 6/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



06/21/2011

ODIN FIRE DEPT.

PO BOX 33
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We mail packages and certified mail. If the rural carrier is not in town, these services are not available. Further, mailing packages would require that we drive to another town taking us out of our service area.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Odin Fire Department

Address: P O Box 33, Odin, MN 56160

Telephone: 507-327-5633

Date: 06/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

EVENT/SERVICE NOTICES

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

SHELLEY CORDS-SWANSON & DOUG SWANSON

60660 920TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about retaining the community name and Zip Code. Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

IF THE POST OFFICE CLOSES, WILL MY
ADDRESS CHANGE? ... OR WILL WE
RETAIN THE OPIN NAME & ZIP CODE?

SHELLEY CORDS-SWANSON



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping WINDOM & BEYOND
- ☒ Personal needs WINDOM & BEYOND
- ☒ Banking WINDOM / MTN. LK.
- ☐ Employment
- ☒ Social needs WINDOM & BEYOND

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: SHELLEY CORDS-SWANSON / DOUG SWANSON

Address: 60660 920TH ST., ODIN, MN. 56160

Telephone: 507-639-2251

Date: 15 JUN 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I DO MOST OF MY SHOPPING IN WINDOM



06/21/2011

GREV

268 235TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Mt. Lake, Windom, Fairmont, Mankato
- ☒ Personal needs Mt. Lake, Windom, Mankato
- ☒ Banking Mt. Lake
- ☒ Employment Mt. Lake
- ☒ Social needs - School Mt. Lake

5. Do you currently use local businesses in the community? Odin

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Gren

Address: 266 235th St. Odin, MN 56160

Telephone: 507-736-2046

Date: 6-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Work in Mt. Lake, 56159



06/21/2011

RONALD G. PUFFAFF
104 N COUNTY RD 19
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of employment in the community. The Postmaster position is vacant and the Officer in Charge is a temporary position. There may be other opportunities for the Officer in charge to use their skills and knowledge at a different postal location.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: St. James, Ormsby

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ St. James, Mankato

Personal needs

☒ St. James, Mankato, Fairmont

Banking

☐

Employment

☒ St. James

Social needs

☒ St. James, Mankato, Fairmont

5. Do you currently use local businesses in businesses in your community?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: RONALD G. PUEPAFF
(please print your name)

Address: 104 No. County Rd. 19, Odin, MN

Telephone number: 507-736-2141 Date: 6-14-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Hate to see Betty lose her job.



06/21/2011

LARRY & LAURIE ANDERSON
102 3RD ST BOX 74
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Larry Laurie Anderson

Address:

102 3rd Str Box 74

Telephone:

Date:

6-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

work in St James + Both Larry + Laurie



06/21/2011

MARVIN HANSON

42419 660TH AVE
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mt. Lake - Windom - St. James



Personal needs



Banking

Odin



Employment

Retired



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Mervin Hanson

Address:

42419 660th Ave Odin MN 56160

Telephone:

507-736-4502

Date:

6-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

BEV BOTTIN
545 250TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

use public bulletin board to post church things - other - get envelopes + boxes for mailings -

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

Sometimes/ in route to deliver Avon - don't have time to stop.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Mankato, St. James, Mt. Lake, Windom
- ☒ Personal needs Windom, Mt. Lake
- ☒ Banking Odin
- ☒ Employment (the feed-store farm) del. Aven in Odin & Lurmont
- ☒ Social needs Odin / Ormsby

5. Do you currently use local businesses in the community?

☒ Yes ☐ No Bank

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Bob Battin

Address: 545 250th St. Odin, MN 56160

Telephone: 507-736-4081

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We live 2 miles from Odin & Bank in Odin also, I go to the Bank & then the post office to do business, I don't have time to run to another town with the high cost of gas. This sewing is not a good move for anyone higher now.

My mailing of church and my sewing business items are too big to put in our mail box for the carrier to handle. UPS has got to high on costs to mail that way.



08/21/2011

MIKE & DAWN JOHNSON
PO BOX 128
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I won't have the quick personal service required to mail or receive packages and send certified mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Mike Johnson (Dawn)

Address:

Po Box 128, Odin, MN 56160

Telephone:

507-736-8213

Date:

June 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

My parents, no longer drive out of town, and they use the services of the post office.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Mailing items for our business - to our customers.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

MERTON & CAROL RETTKE

PO BOX 7
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in dark ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

No one will be in town to help us.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

We must have a relative drive us - as we don't drive anymore.



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Merton + Carol Rettke

Address:

PO Box 7, Odin MN 56160

Telephone:

507-736-2608

Date:

June 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Relatives get our mail from Betty + mail letters for us.

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



06/21/2011

VICKI BECKENDORF
213 235TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

Jackson

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Fairmont

Personal needs

☒ Fairmont

Banking

☒ Fairmont

Employment

☒ Jackson

Social needs

☒ Fairmont

5. Do you currently use local businesses in businesses in your community?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name:

Wicki Beckendorf
(please print your name)

Address:

213 235th St, Olin

Telephone number:

736-8903

Date:

6.15.11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

Rural customer

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|--|------------------------------|--|
| a. Picking up government
forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

(over)



06/21/2011

ANN K SANDBO
226 235TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



06/21/2011

RICHARD SANDBO
410 N CO RD 19
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



St James -

Personal needs



St James Mankato

Banking



Employment



Social needs



5. Do you currently use local businesses in your community?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

RICHARD A. SANDBO
(please print your name)

Address:

410 N CO Rd 19

Telephone number:

507-736-2550

Date:

6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



06/21/2011

VIOLET BRUDELIE

PO BOX 97
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

for items not sold in a small town

☐ Personal needs

☐ Banking

☐ Employment

retired

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

? maybe not as often.

Mailing Address

Name:

Violet Brudette

Address:

P.O. # 97 Odin, Tenn 56160

Telephone:

507 736 4328

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps <i>buy all stamps at the P.O.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters <i>when needed</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels <i>when needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders <i>when needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>when needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail <i>when needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material <i>(when special stamps are issued)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

in a small town we have only 1 P.O. ☐ YES ☒ NO

If yes, please explain:



06/21/2011

MELVA AMMANN
2447 70TH AVE
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping St James - Fairmont
- ☐ Personal needs St James -
- ☐ Banking Ormsby - Trimont
- ☐ Employment _____
- ☐ Social needs St. James - Warden - Fairmont

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Melba Immann

Address:

2447 70th Ave Odessa, Tenn. 36160

Telephone:

507-736-4851

Date:

6-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



06/21/2011

ARTHUR CARLSON
43726 620TH AVE
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

MT. LAKE & WINDOM, MN.



Personal needs

WINDOM, MN



Banking



Employment

MT. LAKE, MN



Social needs

MT. LAKE, MN

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

ARTHUR CARLSON

Address:

43726 620th AVE

Telephone:

507-736-2751

Date:

6-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

NANCY KRUSE
629 240TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Fairmont - Mankato
- ☒ Personal needs Mankato
- ☒ Banking Ormsby
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Nancy Kruse

Address: 629 240th St. Odin, MN 56160

Telephone: 507-736-4092

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I go through Ormsby + bank there + buy stamps at that Post Office



06/21/2011

VICKI BECKENDORF

213 235TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Lainmont
☒ Personal needs 11
☒ Banking Lainmont
☒ Employment Lainmont
☒ Social needs Lainmont

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Vicki Beede-Long

Address:

213 235th St

Telephone:

736.8903

Date:

6.15.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Jackson P.O. is one block away from work.



06/21/2011

WILMA RETTKE
107 250TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ Widom

Personal needs ☒ "

Banking ☒ Ormsby

Employment ☒ Mt Lake

Social needs ☒ St James

5. Do you currently use local businesses in businesses in your community?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Wilma Retke
(please print your name)

Address: 107 250th St

Telephone number: 507 786 4406

Date: 6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

(over)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/21/2011

NO NAME

ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I pick up my Dad's
mail.

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

(over)

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

(over)



06/21/2011

JANE ROSS

PO BOX 44
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

To Whom it May Concern;

Jane Ross
8044
Oden Mn
Stok

The citizens of Oden Mn. are healthy happy people who love to socialize and walk. Much of this takes part in the A.M. as they walk or bike (even 80+ year olds) to the P.O. uptown. Here they pick up the mail, talk briefly to the postmaster, and visit with neighbors.

One may think that they also congregate elsewhere to socialize. This may or may not be true, given the day, weather, and energy level. But one thing is true. It starts with a trip to the post office. It is here that a person receives the correspondence that says "you are important enough to write to", and the satisfaction of sending off your own mail.

A post office is so much more than a technical and sterile way to ~~conf~~ converse - it is a vital and vibrant way to interact with the world. Please keep our little town P.O. open!



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ?

Mailing Address

Name:

Jane Ross

Address:

PO 44 Oden Mn 56160

Telephone:

612-226-6471

Date:

June 15/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 27, 2011

Steve Van Wyk
Mayor, City of Odin
PO Box 54
Odin, Minnesota 56160

Re: Request for Information

Dear Mayor Van Wyk:

Your June 21, 2011 letter directed to USPS Western Area Vice President, Sylvester Black, has been referred to me for review and response. As specified in your request, you are seeking the following:

"cost/benefit statement by line item showing what the USPS projects to save with proper references. We would like to have the ability to review these statements for validity. We would also like to review the revenue and expense statements for Fiscal Year (FY) 2009, FY 2010, and the first six months of FY 2011 for the Odin MN 56160 Post Office. The financial statement will also include additional expenses incurred, by making proposed changes to the post office."

In your letter, you are asking for United States Postal Service financial information relating to the operations of the Odin, Minnesota Post Office and projected cost analysis information relating to the potential closing of the Odin Post Office. Such requests for business records are regarded as a request for information under the Freedom of Information Act and are subject to the Freedom of Information Act ("FOIA") 5 U.S.C. § 552 as well as Postal Service regulations implementing the FOIA under 39 C.F.R. § 265.

Under the Freedom of Information Act, such information is not released per 5 U.S.C. § 552(b)(5), which protects privileged inter-agency memorandum including pre-decisional materials, i.e., statements of opinion analysis, advice and recommendations of agency employees. Also, please see 39 C.F.R. 265.6(b)(3) wherein certain records are exempt from disclosure such as information of a confidential commercial or financial nature which would not be ordinarily disclosed under good business practice. Consequently, these particular records you have requested are exempt from disclosure to third parties.

You have the right to appeal this denial in writing to the General Counsel, U.S. Postal Service, Washington, D.C. 20260-1100, within 30 days of the date of this letter. The letter of appeal should include statements concerning this response, the reasons why it is believed to be erroneous, and the relief sought, along with copies of the original request, this letter, and any other related correspondence.

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If you have questions or need to discuss this matter, please feel free to contact Natalie Sorvari, A/Manager of Consumer and Industry Contact at 612-349-6397.

Sincerely,



Anthony C. Williams

cc: ~~Western Area Vice President~~
~~Western Area Law Department~~



06/30/2011

MRS. GARY WILSON

134 240TH ST
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Mrs. Gaby Wilson

Address:

134 240th St Odin MN 56160-1203

Telephone:

507-736-4225

Date:

6-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It's a shame to take a viable part of the community away. The post office has been an important part of Odin's history and should continue as such.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Odin is on our way to St James + Wenden is totally opposite way of Odin & Cammy



06/30/2011

ANTHONY HALL
40089 620TH AVE
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Odin Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Butterfield Post Office, Ormsby Post Office and Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

MICHAEL STEVENS
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Anthony Hall

Address:

40089 620th Ave Butterfield MN 56120

Telephone:

507-995-6660

Date:

Jan. 27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ODIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

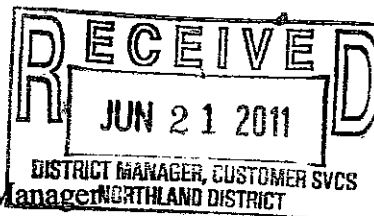
If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Tony Williams
Northland District Manager
United States Postal Service
100 S 1st St RM 406
Minneapolis MN 55401-9331



FROM: DISTRICT MANAGER					
TO:	INFO	ACTION	TO:	INFO	ACTION
LEAD PLANT MGR			MARKETING		
SR MPOO E			RETAIL		
SR MPOO W			ADMIN SVCS		
MPOO #			INFO SYSTEMS		
FM MPLS			DIVERSITY		
PM ST PAUL			COMMUNICATION DIR		
FINANCE			EAS COORD		
HUMAN RES.					
OPS PRGMS SUP			ACTION DUE BY		

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Dear Mr. Williams

I have been informed that you are in the process of closing the Odin MN Post Office. I am opposed to this closing. As you may know, Section 404 of Title 39 of the United States Code requires the Postal Service to give the persons served by the Office at least 60 days prior notice to the proposed date of such closing or consolidation, to ensure postal customers have an opportunity to present their views.

Under current law, prior to announcing the closing or consolidation, the Postal Service must consider:

1. The effect of the closing on the community served by such Post Office.
2. The effect of the closing or consolidation on employees of the Postal Service.
3. The economic savings to the Postal Service resulting from the closing.
4. Such other factors as the Postal Service determines are necessary.
5. Whether such closing is consistent with the section 101(b) of Title 39 that requires the Postal Service to "provide a maximum degree of effective and regular postal services to rural areas, a communities, and small towns where post offices are not self-sustaining", and prohibits the Postal Service from closing a Post Office "solely for operating at a deficit."

The Postal Operation Manual Section (POM) 123.6 also gives specific guidelines that the Postal Service must follow prior to closing a Post Office.

1. Public notice of the proposal to close the post office.
2. 60 days comment period.
3. As long as needed for consideration of comments and internal review.
4. Public Notice of Final Decision.
5. 30 days for filing any appeal or at least 60 days before closing if there are known appeals.
6. If an appeal is filed, 120 days for appeal and consideration.

Please be sure that I will be monitoring the situation, to ensure that the law and pertinent regulations are followed. Failure to follow the law and regulations will yield a prompt appeal to the Postal Regulatory Commission, as well as filing a notice of non-compliance with the Commission.

Sincerely,

Merton & Carol Rettke
PO Box 7
Odin, MN 56160

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
NORTHLAND DISTRICT

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ITEM NO.
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June 27, 2011

William & Miriam Monroe
PO Box 124
Odin MN 56160

Dear Mr. & Mrs. Monroe,

Thank you for contacting me regarding your concerns about the possible discontinuance of the Odin Post Office.

In order to sustain universal mail service to the American people, it is imperative that the Postal Service adjust its workforce and infrastructure to match America's changing communication trends and the anticipated continued decline in mail volume. We are taking every action within our control to cut costs and streamline operations across the organization.

We are reviewing operations at the Odin Post Office and will take your thoughts and concerns into consideration.

Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If the review of the Odin Post Office leads to closure, the office name and ZIP code would be retained for use in local mailing addresses to preserve community identity.

Once all the investigative steps have been taken, including feedback from the questionnaires and Community Meeting, senior managers at the District level review all the data and input to determine whether the discontinuance process will move forward. The Proposal to Close is posted at the affected offices (in this case Odin and Butterfield) for 60 days, during which time customers may continue to send in comments for inclusion in the Official Record. Once the 60-day posting period is completed, the Official Record is reviewed at Headquarters. If after reviewing the complete Record, Headquarters officials decide to move forward with closing the office, a Final Decision is again posted at the affected offices for 30 days. Customers may appeal the Final Decision to the Postal Regulatory Commission during that 30-day period. Information on how to appeal the decision is included in the posting. No change to the office may take place until at least 60 days after the Final Decision date.

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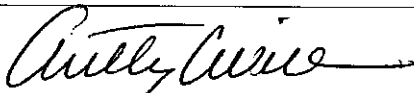
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Information regarding the workload, revenues and expenses of the Odin Post Office will be presented at the Community meeting. That information would also be included in a Proposal to Close and the Official Record, both of which are public documents.

If you have further questions please feel free to contact Natalie Sorvari, A/Manager of Consumer and Industry Contact, at 612-349-4401.

Kind Regards,



Anthony C. Williams

RECEIVED
JUN 22 2011
DISTRICT MANAGER, CUSTOMER SVCS
NORTHLAND DISTRICT

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PAGE 58

PO Box
124
Odin



June 27, 2011

Michael & Dawn Johnson
PO Box 128
Odin MN 56160

Dear Mr. & Mrs. Johnson,

Thank you for contacting me regarding your concerns about the possible discontinuance of the Odin Post Office.

In order to sustain universal mail service to the American people, it is imperative that the Postal Service adjust its workforce and infrastructure to match America's changing communication trends and the anticipated continued decline in mail volume. We are taking every action within our control to cut costs and streamline operations across the organization.

We are reviewing operations at the Odin Post Office and will take your thoughts and concerns into consideration.

Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If the review of the Odin Post Office leads to closure, the office name and ZIP code would be retained for use in local mailing addresses to preserve community identity.

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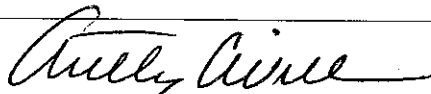
DOCKET NO.	<u>56160</u>
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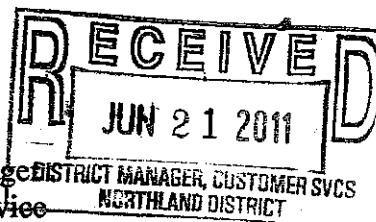
Information regarding the workload, revenues and expenses of the Odin Post Office will be presented at the Community meeting. That information would also be included in a Proposal to Close and the Official Record, both of which are public documents.

If you have further questions please feel free to contact Natalie Sorvari, A/Manager of Consumer and Industry Contact, at 612-349-4401.

Kind Regards,


Anthony G. Williams

Tony Williams
Northland District Manager
United States Postal Service
100 S 1st St RM 406
Minneapolis MN 55401-9331



FROM: DISTRICT MANAGER		TO:		INFO ACTION	
TO:	INFO ACTION	TO:	INFO ACTION	TO:	INFO ACTION
LEAD PLANT MGR		MARKING			
SR MPOGE		ADMIN SVCS			
SR MPOGW		INFL SYSTEMS			
MPOO #		DIVERSITY			
FW MPIS		COMMUNICATION DIR			
PM ST PAUL		EAS COORD			
FINANCE					
HUMAN RES.					
OPS PRGMS SUP		ACTION DUE BY			

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Dear Mr. Williams

I have been informed that you are in the process of closing the Odin MN Post Office. I am opposed to this closing. As you may know, Section 404 of Title 39 of the United States Code requires the Postal Service to give the persons served by the Office at least 60 days prior notice to the proposed date of such closing or consolidation, to ensure postal customers have an opportunity to present their views.

Under current law, prior to announcing the closing or consolidation, the Postal Service must consider:

1. The effect of the closing on the community served by such Post Office.
2. The effect of the closing or consolidation on employees of the Postal Service.
3. The economic savings to the Postal Service resulting from the closing.
4. Such other factors as the Postal Service determines are necessary.
5. Whether such closing is consistent with the section 101(b) of Title 39 that requires the Postal Service to "provide a maximum degree of effective and regular postal services to rural areas, a communities, and small towns where post offices are not self-sustaining", and prohibits the Postal Service from closing a Post Office "solely for operating at a deficit."

The Postal Operation Manual Section (POM) 123.6 also gives specific guidelines that the Postal Service must follow prior to closing a Post Office.

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2. 60 days comment period.
3. As long as needed for consideration of comments and internal review.
4. Public Notice of Final Decision.
5. 30 days for filing any appeal or at least 60 days before closing if there are known appeals.
6. If an appeal is filed, 120 days for appeal and consideration.

Please be sure that I will be monitoring the situation, to ensure that the law and pertinent regulations are followed. Failure to follow the law and regulations will yield a prompt appeal to the Postal Regulatory Commission, as well as filing a notice of non-compliance with the Commission.

Sincerely,

Michael and Dawn Johnson
PO Box 128
Odin, MN 56160



June 27, 2011

Kenneth & Dolores Hanson
67013 430 St
Odin MN 56160

Dear Mr. & Mrs. Hanson,

Thank you for contacting me regarding your concerns about the possible discontinuance of the Odin Post Office.

In order to sustain universal mail service to the American people, it is imperative that the Postal Service adjust its workforce and infrastructure to match America's changing communication trends and the anticipated continued decline in mail volume. We are taking every action within our control to cut costs and streamline operations across the organization.

We are reviewing operations at the Odin Post Office and will take your thoughts and concerns into consideration.

Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If the review of the Odin Post Office leads to closure, the office name and ZIP code would be retained for use in local mailing addresses to preserve community identity.

Once all the investigative steps have been taken, including feedback from the questionnaires and Community Meeting, senior managers at the District level review all the data and input to determine whether the discontinuance process will move forward. The Proposal to Close is posted at the affected offices (in this case Odin and Butterfield) for 60 days, during which time customers may continue to send in comments for inclusion in the Official Record. Once the 60-day posting period is completed, the Official Record is reviewed at Headquarters. If after reviewing the complete Record, Headquarters officials decide to move forward with closing the office, a Final Decision is again posted at the affected offices for 30 days. Customers may appeal the Final Decision to the Postal Regulatory Commission during that 30-day period. Information on how to appeal the decision is included in the posting. No change to the office may take place until at least 60 days after the Final Decision date.

Information regarding the workload, revenues and expenses of the Odin Post Office will be presented at the Community meeting. That information would also be included in a Proposal to Close and the Official Record, both of which are public documents.

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50160

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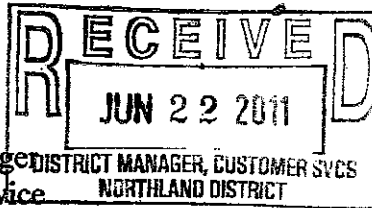
If you have further questions please feel free to contact Natalie Sorvari, A/Manager of Consumer and Industry Contact, at 612-349-4401.

Kind Regards,



Anthony C. Williams

Tony Williams
 Northland District Manager
 United States Postal Service
 100 S 1st St RM 406
 Minneapolis MN 55401-9331



FROM: DISTRICT MANAGER		TO:	
LEAD PLANT MGR	INFO ACTION	MARKETING	INFO ACTION
SR MPOO E			
SR MPOO W			
MPOO #			
FM MPLS			
PM ST PAUL			
FINANCE			
HUMAN RES.			
OPS PRGMS SUP			
		ACTION DUE BY	

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Dear Mr. Williams

I have been informed that you are in the process of closing the Odin MN Post Office. I am opposed to this closing. As you may know, Section 404 of Title 39 of the United States Code requires the Postal Service to give the persons served by the Office at least 60 days prior notice to the proposed date of such closing or consolidation, to ensure postal customers have an opportunity to present their views.

Under current law, prior to announcing the closing or consolidation, the Postal Service must consider:

1. The effect of the closing on the community served by such Post Office.
2. The effect of the closing or consolidation on employees of the Postal Service.
3. The economic savings to the Postal Service resulting from the closing.
4. Such other factors as the Postal Service determines are necessary.
5. Whether such closing is consistent with the section 101(b) of Title 39 that requires the Postal Service to "provide a maximum degree of effective and regular postal services to rural areas, a communities, and small towns where post offices are not self-sustaining", and prohibits the Postal Service from closing a Post Office "solely for operating at a deficit."

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5. 30 days for filing any appeal or at least 60 days before closing if there are known appeals.
6. If an appeal is filed, 120 days for appeal and consideration.

Please be sure that I will be monitoring the situation, to ensure that the law and pertinent regulations are followed. Failure to follow the law and regulations will yield a prompt appeal to the Postal Regulatory Commission, as well as filing a notice of non-compliance with the Commission.

Sincerely,

Kenneth & Dolores Hanson
 67013 430th St
 Odin
 MN 56160



DOCK

ITEM

FILE

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August 10, 2011

B & B Specialties
Barb Anderson
PO Box 75
Odin MN 56160-0075

Dear Barb:

This responds to your correspondence regarding the potential discontinuance of the Odin Post Office.

I recognize your interest in ensuring that the residents of the Odin community continue to have convenient access to essential postal services. The U.S. Postal Service faces the challenge of significantly reduced revenue resulting from the dramatic loss in mail volume. Mail volume has plummeted from 213 billion pieces in 2006 to 170 billion pieces in 2010 and is expected to continue to fall to 150 billion pieces by the end of the decade.

In order to sustain universal mail service to the American people, it is imperative that the Postal Service adjust its workforce and infrastructure to match America's changing communication trends and the anticipated continued decline in mail volume. We are taking every action within our control to cut costs and streamline operations across the organization.

We are reviewing operations at the Odin Post Office and will take your thoughts and concerns into consideration.

As information, before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If the review of the Odin Post Office leads to closure, the office name and ZIP code would be retained for use in local mailing addresses to preserve community identity.

If you have further questions please feel free to contact Natalie Sorvari, Manager of Consumer and Industry Contact, at 612-349-4401.

Kind Regards,

A handwritten signature in cursive script that reads "Anthony C. Williams".

Anthony C. Williams

Mr. Tony Williams,

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22
July 24, 2011

I am sure you have heard every story in the book. But I think that the small town life should have the same advantages as larger towns we need our post office. It has been a way of life for us for many years. and taking it away is taking a daily routine from many lives it gives a purpose to a lot of peoples daily lives. Please reconsider the closing of the Odin Post Office.

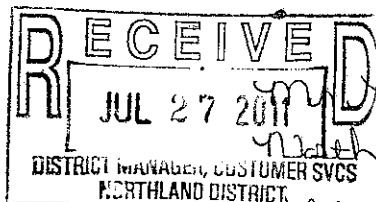
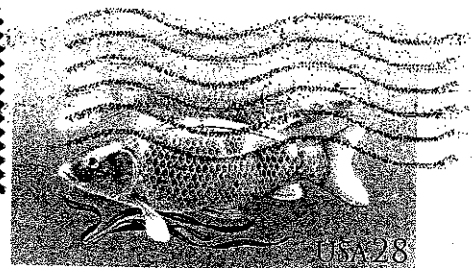
B+B Specialties

B+B Specialties

Barb. Andersen

P.O. Box 75

Odin, MN. 56160



Tony Williams

Northland District Manager, USRS

100 South 1st St Room 406

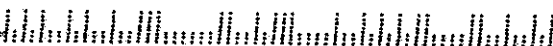
Minneapolis, MN. 55401-9331



TRADEMARK OF WBC

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ODIN Post Office on 06/13/2011. Additionally, during the survey period, questionnaires were available at the ODIN Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>108</u>
Favorable to proposal	<u>3</u>
Unfavorable to proposal	<u>23</u>
Expressing no opinion	<u>22</u>
Total questionnaires received	<u>48</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

No Concern

Response:

2. Concern (No Opinion):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. Concern (No Opinion):

Customers expressed concern about the loss of community name and Zip Code.

Response:

Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.

4. Concern (No Opinion):

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses, unless you currently have a post office box. Then you will need to change your address to your street address.

5. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. Concern (No Opinion):

No Concern

Response:

7. Concern (UnFavorable):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

9. Concern (UnFavorable):

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

10. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

11. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You also expressed a concern that you would have to drive to Butterfield or St. James if you missed the rural carrier. There are also several post offices within 15 miles of Odin that can serve your mailing needs.

12. Concern (UnFavorable):

No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

2. Concern (No Opinion):

Customers were concerned about OIC losing her employment.

Response:

The Postmaster position is vacant and the Officer in Charge is a temporary position. There may be other opportunities for the Officer in charge to use their skills and knowledge at a different postal location.

3. Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Community Meeting Roster

DOCKET NO. 1375909-56160
 ITEM NO. 24
 PAGE 1

Postal Service Representative (Names and Titles):

Date: 06/28/2011

Mike Stevens MPOO

Time 6:30 PM

Tom Sheimo Postmaster

Kim Melson-Gohr Postmaster

Total Number of Customers Present:

43

Place: Odin City Hall, 109 N 1st St

Post

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Talena Nordley	P.O. Box 13	56160	507-736-4223
Steven L. Hunkin	1032nd St S P.O. Box 114	56160	507-736-4307
Roger Olson	P.O. Box 126	56160	507-736-2371
Charles Mathis	P.O. Box 55	56160	507-736-4110
Shiranne Dougherty	P.O. Box 9	56160	507-848-0009
Jane Ross	P.O. 44	56160	612 226 6471
Shawn Balte	P.O. 15	56160	507-736-2212
Tommy J. Jocky	P.O. Box 135	56160	507 736-4501
Charlette Olson	P.O. Box 145	56160	507 736 2256
Marvin Hanson	42419 660th Ave	56160	507-736-4502
Janice Hanson	42419 660th Ave	56160	507-736-4502
Sonja Olson	599 240 St. Odin, MN	56160	507-736-4667
Janus Olson	599 240th St. Odin, MN	56160	507-736-4667
Mitch Reiersen	208 N City 19	56160	507-736-4010
Serome Jerve	207 3rd St. N	56160	507-736-2164

Community Meeting Roster

DOCKET NO. 1375909-56160

ITEM NO. 24

PAGE 2

Postal Service Representative (Names and Titles):

Date: 06/28/2011

Mike Stevens MPOO

Time 6:30 PM

Tom Sheimo Postmaster

Kim Melson-Gohr Postmaster

Total Number of Customers Present:

0

Place: Odin City Hall, 109 N 1st St

Post

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Wm. Ferguson	PO Box 63	56160	507-621-0016
Darcy Dean	PO Box 114	56160	507-736-2186
Mike Johnson	PO Box 128	56160	507-736-8213
Robert D. Vanden	PO Box 8	56160	507-736-2691
Judy Nader	PO Box 115	56160	507-736-4451
Dale M. Goglen	2153 10TH AVE	56160	507-840-1178
Low Lindberg	40755 680TH AVE	56120	507-736-2845
Joan Berg	PO Box 38	56160	507-736-8591
Sharon Berg	PO Box 38	56160	507-736-8591
Pat Anderson	PO Box 87	56160	507-736-2413
LeAnne Anderson	P.O. Box 87	56160	507-736-2413
Dan Hrew	206 E. Cherry ST	56160	507-736-2113
Susan Munka	103 2nd ST S	56160	507-736-4307
Erin Hansen	PO Box 43	56160	507-736-2061
Therese Brundage	P.O. # 97	56160	507-736-4828

Community Meeting Roster

DOCKET NO. 1375909-Sub 6.0

ITEM NO. 24

PAGE 3

Postal Service Representative (Names and Titles):

Date: 06/28/2011

Mike Stevens MPOO

Time 6:30 PM

Tom Sheimo Postmaster

Kim Melson-Gohr Postmaster

Total Number of Customers Present:

0

Place: Odin City Hall, 109 N 1st St

Post

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Kenneth Hanson	67013 430 th St-	56160 507	736-2661
Delores Hanson	67013 430 th St-	56160 507	736-2661
Beth Wilkes	2251st St Butterfield	56120	507-3176614
Doug Sullivan	P.O. 104	56160	507 736 2012
Melvin Bauer	PO 72	56160	507-736-2351
Diane R. Hunter	P.O. Box 25	56160	507-736-4941
Rose Hunter	P.O. Box 25	56160	507-736-4941
Barb Anderson	PO Box 75	56160	507-736-2391
Theresa Moore	PO Box 124	56160	507-736-4596
Wally Moore	PO Box 124	56160	507-736-4596
Courtney Anderson	PO Box 75	56160	507-327-5987
Steve Van Wyk	205 North 2 nd Street	56160	507-430-1179
Nicole Van Wyk	205 N and St	56160	736-2171

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
2. Concern (UnFavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
3. Concern (UnFavorable):
Customers inquired about what hours and services would be provided by the VPO.
Response:
The VPO will be contracted to provide limited services such as the sale of stamps and acceptance of flat rate packages. A VPO may also provide a location for Post Office boxes. A VPO will be solicited to be open at least 5 days a week.
4. Concern (UnFavorable):
Customers felt the route should emanate from a different office than the one proposed because that office is closer.
Response:
The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.
5. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained.
Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance.
Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
7. Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
8. Concern (UnFavorable):
Customers suggested eliminating Saturday delivery to cut costs.
Response:
The Postal Service is mandated to provide six-day delivery by Congress. Although we have requested more flexibility in determining the number of delivery days each week, Congress has not approved a change.
9. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

10. **Concern (UnFavorable):**
Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

13. **Concern (UnFavorable):**
Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the other area Post Offices, and at the VPO.

Nonpostal Concerns

1. **Concern (UnFavorable):**
Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

Response:

Information was taken from an internet mapping site. If this information is incorrect; the record will be changed to reflect

2. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:

The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.



LETTER NOT USED. PLACE HOLDER ONLY

06/08/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Odin City Hall, 109 N 1st St on 06/28/2011 from 6:30 PM to 8:30 PM to answer questions and provide information about our service.

If you have any questions, you may contact Margaret Campbell at (612) 349-3568.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

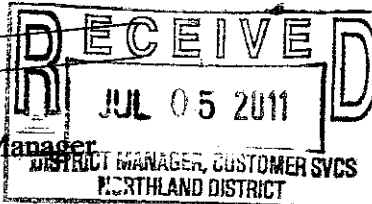
MICHAEL STEVENS
Manager, Post Office Operations

DOCKET NO.
ITEM NO.
PAGE

Tony Williams
Northland District Manager
USPS
100 S 1st St RM 406
Minneapolis MN 55401-9331

56160

27
1



FROM: DISTRICT MANAGER			
TO:	INFO	ACTION	TO:
LEAD PLANT MGR			MARKETING
SR MPOO E			RETAIL
SR MPOO W			ADMIN SVCS
MPOO #			INFO SYSTEMS
P.L. MPLS			DIVERSITY
PM ST PAUL			COMMUNICATION DIR
FINANCE			FAS COORD
HUMAN RES.			
OPS PRGMS SUP			ACTION DUE BY

We, the citizens and customers of the Odin MN Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status – a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,
Customers of the Odin MN Post Office:

Signature	Address	Date Signed
Beth Winters ^{employee} _{Odin Bank}	2251st St S Butterfield	6-17-11
Shawn Berg	204 N 1st St PO Box 38 Odin	6-17-11
Beverly Kochel	1019 Westward Dr St James, Mn	6-18-11
Terome Torne	PO Box 35 56160	6/18/11
Naomi Winters ^{customer} _{Odin Bank}	225 1st St S, Butterfield, MN 56120	6/19/11
Roger Olson	P.O. Box 126-Odin 56160	6-20-11
Marian Monroe	PO Box 124 Odin 56160	6-20-11
Vera Nordby	P.O. Box 13 Odin 56160	6-21-11
Ricene Liluan	42270650 42nd Butterfield, mn	6-21-11
Nicole Van Wyk	805 N and St Odin 56160	6-21-11
Leona Jacoby	Box 15 Odin Mn 56160	6-24-11
Colter L.	203 2nd St Odin Mn 56160	6-26-11

Tony Williams
Northland District Manager
USPS
100 S 1st St RM 406
Minneapolis MN 55401-9331

We, the citizens and customers of the Odin MN Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status - a United States post office operated by a postmaster and career postal employees.


We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the Odin MN Post Office:

Signature	Address	Date Signed
		
Daryl Hall	40257 650 TH Ave Butterfield Mn	6/18/11
Steven L. Humber	103 2 ND St S Odin, MN	6/18/11
Brian Rommel	40747 640 TH Lane Butterfield Mn	56125 6/18/11
Ross M. Hansen	66856 440 TH St Odin MN	56160 6/18/11
Sue Ann Berdell	42951 660 TH AVE Odin, MN	56125 6/18/11
Mark Samuels	43047 665 TH Ave Odin, MN	6-18-2011
Lyle Anderson	66979 415 TH St Butterfield Mn	6/18/11
Gregg M. Carson	Box 9- Odin MN	56160 6/18/11
Ross M. Hinters	Box 25 Odin, Mn	56160 6/18/11

Odin Post Office Petition

Signature

Address

Date Signed

Jane Olson PO Box 14 Odin MN 6-18-11

Diane R. Winters P.O. Box 25 Odin, MN 6-18-11

Jane Ross P.O. 44 Odin MN 56160

Judy Harder P.O. Box 115 Odin, MN 56160 6-22-11

Bob Couell 505 2nd St Butterfield 6-23-11

Jennifer 206 E. Cherry St. Odin, 56160 6-24-11

Jessica Couell 505 2nd St Butterfield, 6-24-11

Richard Ringham Po Box 21 Odin 56160 6/25/11

Janie Ringham PO Box 21 Odin 56160 6/25/11

Jane Ringham P.O. Box 38 Odin MN 56160 6/25/11

Jane Ringham P.O. Box 32, Odin MN. 56160 6-26-11

Michelle Svalland 41880 670th Ave Odin MN 56160 6-26-11

Michelle Svalland 41880 670th Ave Odin MN 56160 6-26-11

Mary Svalland 41880 670th Ave Odin, MN 56160 6-26-11

Megan Svalland 41880 670th Ave Odin, MN 56160 6-26-11

John P.O. Box 128 ODIN 56160 6-26-11

John 67490 425th St Odin 6-26-11

John P.O. Box 13 6-27-11

Rikki Peterson 42270 650th Ave 6-27-11

Janice Hanson 42419 660th Ave Odin M 56160 6-28-2011

John Ferguson 105 2nd Street, Odin, MN 56160 6-28-2011

Charles Mathias 107 N. 2nd St - Box 55 - Odin, MN 56160 6-30-11

work at
Odin grocery

work at
Odin grocery

DOCKET NO.

50/60

ITEM NO.

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PAGE

4

Odin Post Office Petition

Signature

Address

Date Signed

Beverly Patton 545 250th St. Odin 6-27-11

Jo Ann Haugen 6494 430th St. Butterfield 6-28-2011

Merle Anderson PO Box 87 Odin 6-28-11

Pat Anderson PO Box 87 Odin 6-28-11

~~Steve Van Lye~~ 205 WAL 2nd Street 6-28-11

Sonja Olson 599^{Odin} 240 ST Odinn MN 6/28/11

Martin Hanson 42419-260 Th Ave Odin 6/28/11

Lolores Hansen 67013 430th St. Odin 6/28/11

" " " " " " " " " " " "

Kenneth Hanson 410 N Co Rd 19^{Odin} 6-29-11

Mavis Lemming PO Box 122, Odin MN 6-29-11

Lorena Vanter PO Box 13 Odin Minn 6-29-11

Sharon Mosby 67611 400th St 6-29-11 Odin Bank Employee

Deanna Gines 43028 570th Ave Mt Lake 7-1-11 Odin Bank Employee

Patricia Papp 27388 Hwy 15, Hankston, MN 7-1-11

Code Johnson Bx 83 Odin MN 7/1/11

Sandra Benge Box 2 Odin Mo 7-1-11

Odin Post Office Petition

Signature

Address

Date Signed

Jerry L Johnson P.O. Box 68 Odin 6-21-11
 Robert D. Nard 203 1st ST N. ODIN, MN 6-21-11
 Rhonda Viller 41498 680th Ave N. James 6-23-11
 James Olson 599 240th ST. Odin, Mn 6/23/11
 6-24-11 Sherry Dougherty 207 East Main St. Odin MN
 Morrison Olsenburg 4325 73rd Ave St. J. 6-24-11
 Jerome Jensen 207 3rd ST N 56160 6-24-11
 Andy Conrad - 106 50. 2ND ST. ODIN 56160 6-24-11
 Regan Olsen 461 240th ST ODIN 6/25/11
 Roger Carlson 62179 430th ST Butterfield 6-25-11
 Barb Anderson 201 So 1st St Odin 56160 6-25-11
 Courtney Anderson 201 S. 1st ST Odin 56160 6-25-11
 Alan Kuehl 117 S. 2nd 56160 6-25-11
 Stacey Stade Box 93 Odin, MN 56160 6-25-11
 Dennis Stade PO Box 93 Odin MN 56160 6-25-11
 Bill Ross Box 124 Odin 56160 6-25-11
 Larry Lindberg Box 741 Odin MN 6-25-11
 Laurie Anderson Box 741 Odin MN 6-25-11
 Kevin O. St Box 5 Odin MN 6-25-11
 Jason Balle 402 W. Main St. 6-25-11
 Michael Nordby 401 W Main St Odin 6-30-11

Odin Post Office Petition

Signature

Address

Date Signed

Scott Auld	PO Box 125 odin	6-25-11
Russa Walle	" " " " "	6/25/11
Doug Lillian	P.O. Box 104 odin	6/25/11
Mel Baaren	PO Box 72 Odin	6-25-11
Ronald D. Puffaff	104 No. Cty. Rd. 19 odin	6-25-11
Carla J Rierson	208 N Cty Rd 19, odin	6-25-11
Kris Nelson	213 N CTY Rd 19 odin	6/25/11
Karen Langer	0 64915 430 th St. Bldg	6/25/11
Darlene Yunker	201 N. 3rd ST. ^{Odin}	6-25-11
Johanna M. Holland	112 2 nd ST N PO Box 27- ^{Odin}	6-25-11
Joel W. Halland	112 2nd ST N. PO Box 27 ^{Odin}	6-25-11
Mitch Rierson	208 N CTY RD 19 ODIN	6-25-11
Charles Olson	206 N 2nd ST. ^{Odin}	6-25-11
Carol Keltner	Box 7 Odin	6-25-11
Richard Olson	Box 206 N. 2nd St	June 25 2011
Tracy Kline	209 N. County Rd 19 ^{Odin}	6-25-11
Janet Warner	103 Humitt Odin	6-25-11
Danette Henningsen	105 N. Cty Rd 19, Odin	6-25-11
Trish Bredberg	105 County Rd #19 Odin, Mn	July 25
Eunice Hansen	PO Box 43 Odin	Mn 6/25

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Office of Senator Al Franken
Authorization to Release Information

The Privacy Act of 1974 requires your written consent before information can be obtained from a government agency regarding your records. To better serve you, please complete this form and return it to my appropriate office address. Please note the person requesting assistance must sign this form.

*Please Print*Mr. _____ Mrs. X _____ Ms. _____ Dr. _____Full Name: Martha S. ENGAddress: 38211 720th AveCity: Saint James State: MN Zip: 56081Phone: 507 375 9982 218-831-6857 507 375 9982
(Home) (Cell) (Work)Email: Ltd4me@gmail.com

I prefer to be contacted by:

Home Phone

Work Phone

Cell Phone

Email

Date of Birth: 3-11-58

Social Security Number: _____

Agency to be contacted: Postal Service

I hereby authorize the release to Senator Al Franken or to any member of his staff, any information or records in your possession concerning me.

Signature: Martha S Eng Date: 10-30-11

I designate the following person(s) to discuss this matter on my behalf with Senator Franken or his staff.

Office of Senator Al Franken
Attn: Constituent Service Representative
Janet Nelson
515 W First St, Suite 104
Duluth, MN 55802
Phone 218-722-2390
Fax 218-722-4131

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Senator Al Franken
208 S Minnesota Ave Suite 6
St Peter MN 56082



Martha Eng
38211 720th Ave.
Saint James, MN 56081

Dear Senator Franken

The U.S. Postal Service has informed your constituents who live and/or work in Odin MN that their Post Office, the Odin MN 56160 Post Office, will be closed.

As you may know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities - postal-dependent areas - from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service's proposal to close the Odin MN Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service may propose a number of unacceptable options to placate - none of them are acceptable. The Postal Service may propose to replace our Post Office with a "community postal unit". This type of leased or sub-leased privatized operation tends to hire unqualified workers who will undermine the sanctity of our mail. Moreover, once these units replace a Post Office, the statutory protections providing nondiscriminatory mail service are null and void. Another option the Postal Service may propose is the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities and small towns". Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. Finally, the Postal Service may propose to consolidate our Post Office with another Post Office. We will lose our community identity and the consolidation would have dramatic impact on our community's economy.

We appreciate your concern about your constituents in Odin MN and hope that you will aggressively fight to protect the Odin MN Post Office.

Sincerely,

Tom and Martha Eng

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
NORTHLAND DISTRICT



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July 11, 2011

The Honorable Al Franken
United States Senate
515 W First St, Suite 104
Duluth MN 55802

Dear Senator Franken,

Thank you for contacting me on behalf of Tom and Martha Eng, regarding their concerns about the potential discontinuance of the Odin Post Office.

I recognize your interest in ensuring that the residents of the Odin community continue to have convenient access to essential postal services. As you are aware, the U.S. Postal Service continues to face the challenge of significantly reduced revenue resulting from the dramatic loss in mail volume. Mail volume has plummeted from 213 billion pieces in 2006 to 170 billion pieces in 2010 and is expected to continue to fall to 150 billion pieces by the end of the decade.

In order to sustain universal mail service to the American people, it is imperative that the Postal Service adjust its workforce and infrastructure to match America's changing communication trends and the anticipated continued decline in mail volume. We are taking every action within our control to cut costs and streamline operations across the organization.

As we continue to review operations at the Odin Post Office and will take your thoughts and concerns into consideration.

As information, before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If the review of the Odin, MN, Post Office leads to closure, the office name and ZIP code would be retained for use in local mailing addresses to preserve community identity.

Kind Regards,

A handwritten signature in cursive script that reads "Anthony C. Williams".
Anthony C. Williams

100 S 1ST ST RM 409
MINNEAPOLIS MN 55401-9990
612-349-3500
FAX: 612-349-6377

JUN-27-2011 15:41

SENATOR KLOBUCHAR

612 727 5223 P.001

AMY KLOBUCHAR
MINNESOTACOMMITTEES:
AGRICULTURE, NUTRITION,
AND FORESTRY
COMMERCE, SCIENCE,
AND TRANSPORTATION
JOINT ECONOMIC COMMITTEE
JUDICIARYUnited States Senate
WASHINGTON, DC 20510RECEIVED
OFFICE OF THE VICE PRESIDENT
JUN 27 2011
GOVERNMENT RELATIONS

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FACSIMILE TRANSMITTAL SHEET

TO: Marie Therese Dominguez Vice President of Government Relations	FROM: Erick Garcia Luna Constituent Advocate
COMPANY: United States Postal Service	DATE: 6/27/11
FAX NUMBER: (202) 268-6310	TOTAL NO. OF PAGES INCLUDING COVER: 4
RE: City of Odin, Minnesota	YOUR REFERENCE NUMBER: Ph: 612-727-5220, Fax: 612-727-5223

☐ URGENT ☒ FOR REVIEW ☐ PLEASE COMMENT ☒ PLEASE REPLY ☐ PLEASE RECYCLE


Dear Ms. Dominguez:

The Office of United States Senator Amy Klobuchar received a letter from Mr. Steve Van Wyk the Mayor of the City of Odin Minnesota regarding the correspondence recently received by city officials in which they are being notified of the possible closure of the local post office.

Mayor Van Wyk indicates that in their correspondence, the postal service states that the Odin post office has seen a 15% decline in revenue over the last year. Ms. Nicole Van Wyk, the City Clerk contacted Ms. Margaret Campbell to request that financial information be brought to the scheduled public meeting on June 28, 2011; at that time she was informed that such information will not be provided until a final decision is made on the future of the post office. Mayor Van Wyk has asked our office to contact you to look into the possibility of providing the financial information requested to be discussed at the public meeting referenced above.

Attached to this letter you will find correspondence sent to our office by Mayor Van Wyk. Please do not hesitate to contact me if you are in need of additional information.

Sincerely,


Erick Garcia Luna
Constituent Advocate
United States Senator Amy Klobuchar

CITY OF ODIN

PO Box 54
Odin, Minnesota 56160
507/736-2171
TTY 1-800-627-3529

6/21/2011

USPS Western Area Vice President
1745 Stout St Suite 1000
Denver, CO 80299-5000
Fax: 303-313-5102

Re: Request for Information

The City of Odin has been notified that there will be a public meeting held on June 28, 2011 at 6:30 pm in regards to the possible closing of the Odin Post Office – 56160. Upon receiving this letter of notification the City Clerk, Nicole Van Wyk, called Margaret Campbell on 6/17/11. Nicole requested for Ms. Campbell to bring a copy of the last two to three years financial records including revenue to the public meeting. It is stated in the letter that the post office has seen a 15% decline in revenue over the last year. We would like to see this on paper. Ms. Campbell responded to Nicole by stating that information of this sort is not public information and proprietary information and she would not release or provide that information until a final decision has been made about the post office. We feel that if a figure is referenced in a letter as a possible reasoning for closure, that finding should be public information.

The Mayor and the City Council Members of Odin are formally requesting that the USPS rep who will be conducting our town meeting to bring with them the cost/benefit statement by line item showing what the USPS projects to save with proper references. We would like to have the ability to review these statements for validity. We would also like to review the revenue and expense statements for Fiscal Year (FY) 2009, FY 2010, and the first six months of FY 2011 for the Odin MN 56160 Post Office. The financial statement will also include additional expenses incurred, by making proposed changes to the post office. Please reference Post Office Operations Manual (POM) 123.612 – stating “the economic savings to the Postal Services” and 123.613(b) – stating “to propose the discontinuance of a particular post office are fully articulated and disclosed at a stage that enables customer participation to make a helpful contribution...”

Please make a written response to this request for information.

Sincerely,
The City of Odin
Steve Van Wyk – Mayor
City Council Members

Cc: Bob Gunther
Julie Rosen
Tim Walz
Al Franken
Amy Klobuchar

“A Friendly Community”

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The City of Odin is an equal opportunity provider and employer.

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Campbell, Margaret A - Minneapolis, MN

From: Davis, Robin S - Washington, DC
Sent: Friday, July 08, 2011 7:45 AM
To: Campbell, Margaret A - Minneapolis, MN
Subject: Congressional Inquiry: Mayor Steve Van Wyk

Follow Up Flag: Reply
Due By: Monday, July 11, 2011 11:00 PM
Flag Status: Flagged

Attachments: Mayor Steve Van Wyk.pdf

Good morning,

Senator Amy Klobuchar has contacted Government Relations on behalf of Odin Mayor Steve Van Wyk who is asking that the Postal Service bring to the June 28 meeting cost/benefit statement concerning the discontinuance of the Odin Post Office. Please advise if any financial information was discussed or given out at this meeting. If not, what can I tell the Mayor concerning his request for this information. I have attached the inquiry for your review and feedback, which is needed by COB, July 12.

Thank you for your assistance.

Robin S. Davis
Government Relations Analyst
(202) 268-8514
Fax: (202) 268-7621



Mayor Steve Van
Wyk.pdf (149 K...



June 27, 2011

Steve Van Wyk
Mayor, City of Odin
PO Box 54
Odin, Minnesota 56160

Re: Request for Information

Dear Mayor Van Wyk:

Your June 21, 2011 letter directed to USPS Western Area Vice President, Sylvester Black, has been referred to me for review and response. As specified in your request, you are seeking the following:

"cost/benefit statement by line item showing what the USPS projects to save with proper references. We would like to have the ability to review these statements for validity. We would also like to review the revenue and expense statements for Fiscal Year (FY) 2009, FY 2010, and the first six months of FY 2011 for the Odin MN 56160 Post Office. The financial statement will also include additional expenses incurred, by making proposed changes to the post office."

In your letter, you are asking for United States Postal Service financial information relating to the operations of the Odin, Minnesota Post Office and projected cost analysis information relating to the potential closing of the Odin Post Office. Such requests for business records are regarded as a request for information under the Freedom of Information Act and are subject to the Freedom of Information Act ("FOIA") 5 U.S.C. § 552 as well as Postal Service regulations implementing the FOIA under 39 C.F.R. § 265.

Under the Freedom of Information Act, such information is not released per 5 U.S.C. § 552(b)(5), which protects privileged inter-agency memorandum including pre-decisional materials, i.e., statements of opinion analysis, advice and recommendations of agency employees. Also, please see 39 C.F.R. 265.6(b)(3) wherein certain records are exempt from disclosure such as information of a confidential commercial or financial nature which would not be ordinarily disclosed under good business practice. Consequently, these particular records you have requested are exempt from disclosure to third parties.

You have the right to appeal this denial in writing to the General Counsel, U.S. Postal Service, Washington, D.C. 20260-1100, within 30 days of the date of this letter. The letter of appeal should include statements concerning this response, the reasons why it is believed to be erroneous, and the relief sought, along with copies of the original request, this letter, and any other related correspondence.

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If you have questions or need to discuss this matter, please feel free to contact Natalie Sorvari, A/Manager of Consumer and Industry Contact at 612-349-6397.

Sincerely,



Anthony C. Williams

cc: Western Area Vice President
Western Area Law Department

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	31,802
\$	10,654
\$	7,140
\$	49,596
-	6,091
\$	43,505

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: _____

Investigative Coordinator

Date

Reviewed and Certified By: _____

District PO Review Coordinator

Date

7-5-11

6-30-11



06/30/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the ODIN Post Office
Docket No. 1375909

This is to advise you that on 07/12/2011, I will post for public comment a proposal to close the ODIN Post Office in Watonwan ,
Congressional District No. MN 01.

If you have any questions, please call MARGARET CAMPBELL District Review Coordinator at (612) 349-3568.

A handwritten signature in black ink, appearing to read "Anthony Williams".

ANTHONY WILLIAMS
District Manager
NORTHLAND PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
ODIN Proposal
Docket No. 1375909 - 56160

Please post the enclosed proposal to close the ODIN Post Office in the lobby. The proposal must be posted in a prominent place from 07/12/2011 through close of business on 09/12/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (612) 349-3568.

A handwritten signature in black ink that reads "Margaret Campbell".

MARGARET CAMPBELL
Post Office Review Coordinator
NORTHLAND PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/12/2011

Date of Removal: 09/12/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Odin Post Office:

The Postal Service is considering the close of the Odin Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

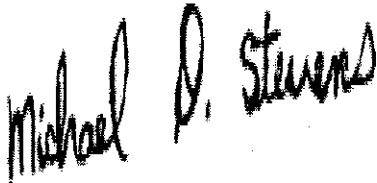
Copies of the proposal and optional comment forms are available upon request at the Odin Post Office , Ormsby Post Office and Butterfield Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARGARET CAMPBELL
100 SOUTH FIRST ST. ROOM 409
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

Thank you for your assistance.



MICHAEL STEVENS
100 SOUTH FIRST ST. ROOM 409
MINNEAPOLIS, MN 55401-9990

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Odin, MN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butterfield Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on September 29, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The decline in workload may indicate that maintaining an independent Post Office is not warranted. Customers may receive regular and effective service through rural route delivery of their mail.

The Odin Post Office, an EAS-11 level, provides service from 08:00 - 12:00 & 13:00 - 16:00 Monday - Friday, 07:30 - 08:30 Saturday and lobby hours of 7:30 - 16:30 on Monday - Friday and 7:00 - 9:00 on Saturday to 48 post office box or general delivery customers and 60 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 10 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,114 (58 revenue units) in FY 2008; \$23,021 (60 revenue units) in FY 2009; and \$19,087 (50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 28, 2011, representatives from the Postal Service were available at Odin City Hall, 109 N 1st St to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On June 13, 2011, 108 questionnaires were distributed to delivery customers of the Odin Post Office. Questionnaires were also available over the counter for retail customers at the Odin Post Office. 39 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 14 unfavorable, and 22 expressed no opinion.

One congressional inquiry was received on July 01, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Butterfield Post Office, an EAS-13 level office. Window service hours at the Butterfield Post Office are from 8:30 - 11:00 & 12:30 - 16:30, Monday through Friday, and 8:30 - 9:00 on Saturday. There are 140 post office boxes available.

Retail service is also available at the Ormsby Post Office an EAS-11 level office, located three miles away. Window service hours at Ormsby Post Office are from 7:45 - 12:15 & 13:30 - 16:15, Monday through Friday and 9:45 - 11:00 on Saturday. There are 37 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern:** Customers expressed concern about the loss of community name and Zip Code.

Response: Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4. **Concern:** Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses, unless you currently have a post office box. Then you will need to change your address to your street address.

5. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

6. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

7. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
-
8. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You also expressed a concern that you would have to drive to Butterfield or St. James if you missed the rural carrier. There are also several post offices within 15 miles of Odin that can serve your mailing needs.
9. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the other area Post Offices, and at the VPO.
10. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
11. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
- Response:** The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
12. **Concern:** Customers felt the route should emanate from a different office than the one proposed because that office is closer.
- Response:** The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.
13. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

14. **Concern:**

Customers inquired about what hours and services would be provided by the VPO.

Response:

The VPO will be contracted to provide limited services such as the sale of stamps and acceptance of flat rate packages. A VPO may also provide a location for Post Office boxes. A VPO will be solicited to be open at least 5 days a week.

15. **Concern:**

Customers suggested eliminating Saturday delivery to cut costs.

Response:

The Postal Service is mandated to provide six-day delivery by Congress. Although we have requested more flexibility in determining the number of delivery days each week, Congress has not approved a change.

16. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

17. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

18. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

19. **Concern:**

Customers were concerned about senior citizens.

Response:

The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Odin is an incorporated community located in Watonwan County. The community is administered politically by Odin City Council. Police protection is provided by the Watonwan Sheriff's Department. Fire protection is provided by the Odin Fire Department. The community is comprised of retirees, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Zion & St Olaf Lutheran Churches; Odin Community Club, Odin State Bank; Harder Insurance; Odin Grocery Store; Odin Craft Mill; Country Clipper Beauty Salon; B&B Specialties; Treasure Finders Auction; My Mercantile Auction; Straight Line Fencing; Johnson Sales; Fireside Furniture; Ammann Limosine; Dale Ziegler Plumbing & Heating; Mike's Country Photography; Bic's Auto Repair; Avon & Country Crik Seurna; Brent Jass Cabinets; Randy Ammann Auto Repair; Kris Nelson Carpentry; Lloyd Carlson Seed Corn; Loren Hanson Seed Corn. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Odin Post Office will be available at the Butterfield Post Office. Government forms normally provided by the Post Office will also be available at the Butterfield Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
2. **Concern:** Customers were concerned about OIC losing her employment.
Response: The Postmaster position is vacant and the Officer in Charge is a temporary position. There may be other opportunities for the Officer in charge to use their skills and knowledge at a different postal location.
3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. **Concern:**

Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

Response:

Information was taken from an internet mapping site. If this information is incorrect; the record will be changed to reflect the correct distance.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 29, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 43,505 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 31,802
Fringe Benefits @ 33.5%	\$ 10,654
Annual Lease Costs	+ \$ 7,140
Total Annual Costs	\$ 49,596
Less Annual Cost of Replacement Service	- \$ 6,091
Total Annual Savings	<u>\$ 43,505</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Odin, MN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butterfield Post Office, located nine miles away.

The postmaster retired on September 29, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Odin Post Office provided delivery and retail service to 48 PO Box or general delivery customers and 60 delivery route customers. The daily retail window transactions averaged 10. There are no permit mailers or postage meter customers.

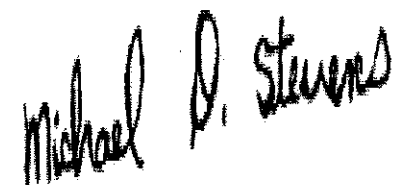
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$43,505 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Odin Post Office, Ormsby Post Office and Butterfield Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MICHAEL STEVENS
Manager, Post Office Operations

07/12/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ODIN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



09/07/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/12/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Margaret Campbell".

MARGARET CAMPBELL
Post Office Review Coordinator
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN 55401-9990

DOCKET NO.

56160

ITEM NO.

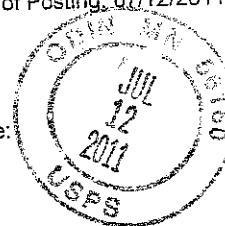
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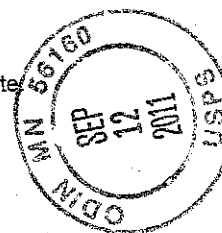
Date of Posting: 07/12/2011

Posting Round Date:



Date of Removal: 09/12/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160

Date of Posting: 07/12/2011

Date of Removal: 09/12/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Odin Post Office:

The Postal Service is considering the close of the Odin Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Odin Post Office, Ormsby Post Office and Butterfield Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARGARET CAMPBELL
100 SOUTH FIRST ST. ROOM 409
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

Thank you for your assistance.

Michael D. Stevens

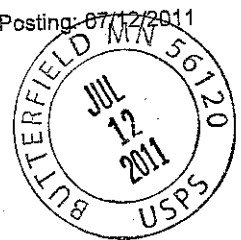
MICHAEL STEVENS
100 SOUTH FIRST ST. ROOM 409
MINNEAPOLIS, MN 55401-9990

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Date of Posting: 07/12/2011

Posting Round Date:



Date of Removal: 09/12/2011

Removal Round Date:

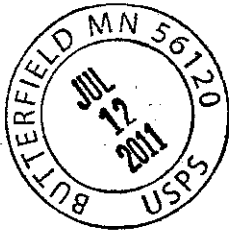


PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160

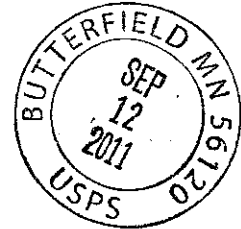
Date of Posting: 07/12/2011

Date of Removal: 09/12/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Odin Post Office:

The Postal Service is considering the close of the Odin Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Odin Post Office, Ormsby Post Office and Butterfield Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARGARET CAMPBELL
100 SOUTH FIRST ST. ROOM 409
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

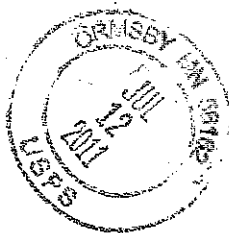
Thank you for your assistance.

Michael D. Stevens

MICHAEL STEVENS
100 SOUTH FIRST ST. ROOM 409
MINNEAPOLIS, MN 55401-9990

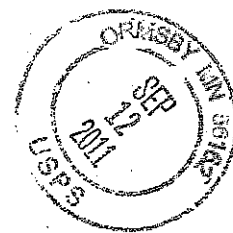
Date of Posting: 07/12/2011

Date of Removal: 09/12/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**



To the customers of the Odin Post Office:

The Postal Service is considering the close of the Odin Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Odin Post Office, Ormsby Post Office and Butterfield Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARGARET CAMPBELL
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

Thank you for your assistance.

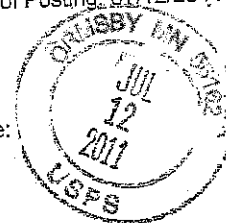
MICHAEL STEVENS
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN 55401-9990

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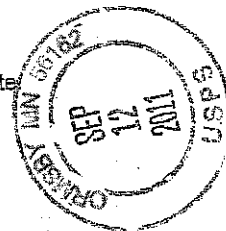
Date of Posting: 07/12/2011

Posting Round Date:



Date of Removal: 09/12/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160

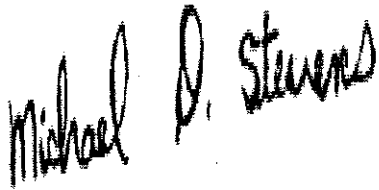
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 09/12/2011

Postal Customers of the Odin Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Odin Post Office, which was posted 07/12/2011 through 09/12/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Odin Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens". The signature is written in a cursive, slightly slanted style.

MICHAEL STEVENS
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN 55401-9990



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ODIN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Personally, I send letters, packages, and buy boxes, stamps, money orders, etc. from our P.O., and I know most of this community does this also. The internet is not free nor a service to Americans - and many of us do not have it here.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

To travel out of our town to use another P.O. we would travel up to ^{9 (oneway)} miles which is a huge impact on not only fuel, but time - ... often mail is sent out by one person or business at intervals during the day, requiring more than one.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Our close knit community uses the post office every day that it open. We need the P.O. to continue. Some of the elderly cannot go out of town for these services. Odin is a growing community including many young families. It is hard to fold it.

Name of Postal Customer

JANE ROSS

Signature of Postal Customer

Mailing Address

PO 44

City, State, and ZIP Code

Odin
Mn. 56160

Date



07/15/2011

JANE ROSS

PO BOX 44
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Odin Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. If a Village Post Office is located in Odin, PO Box service could be made available, along with the sale of stamps and acceptance of flat rate packages.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in dark ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

Michael Stevens
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ODIN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services

It would be a big change
if the post office would close

I probably
get my VA
Meds more on
time at the
post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would hurt the town + people living there

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

A big change would occur

Roger L. Olson

Name of Postal Customer

P.O. Box 126 - Odin, MN 56160

Mailing Address

Odin MN 56160

City, State, and ZIP Code

Roger Olson

Signature of Postal Customer

July 18 2011

Date



07/22/2011

ROGER L. OLSON

PO BOX 126
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Odin Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in dark ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

Michael Stevens
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990

NORTHLAND DISTRICT



UNITED STATES
POSTAL SERVICE

DOCKET NO.

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September 2, 2011

Robert D. Harder
President
Odin State Bank
PO Box 8
Odin MN 56160

Dear Mr. Harder,

I have received your letters expressing your concerns about the revenue figures quoted at the community meeting and in the Proposal To Close the Odin Post Office. Let me try to clarify these figures.

Our financial data is very thorough and is tracked for several different line items in the revenue and expense areas. We are able to ascertain fully the revenue from customers mailing at the counter, buying stamps through the mail and other means of alternate access, and metered postage associated with each Zip Code. The commercial (metered) revenue for the Odin Post Office has always been included in the Total Operating revenue. Total operating revenue for Fiscal Year 201 was \$30,070, which included commercial revenue of \$10,982. Retail revenue, from customers that mail over the counter and through stamps by mail, phone or internet, was \$19,087.

Our fiscal year runs from October 1 through September 30, so your calendar yearly totals will be different from our fiscal years. During a discontinuance study, financial data for the prior full 3 years is part of the considerations.

Your suggestion to reduce the hours of operation at the Odin Post Office would not be feasible because the workload for this office is less than 2 hours per day. Actual costs to operate this office would still include rent, utilities, heat, supplies, contracts for trash removal and building maintenance, as well as salary and benefits for the Postmaster. It just doesn't make sense to pay for an employee and a building for half a day, when there isn't enough work.

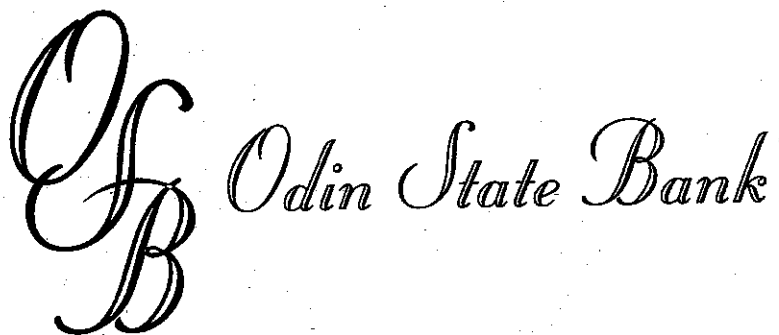
The Village Post Office concept can be a method of maintaining a postal presence in the community while providing service to the people of Odin. Enclosed is information about the VPO concept. If you have further questions regarding the VPO, please contact Randy Sailor at (612)349-3553.

I realize that with change there is always concern. However we are confident that rural route service, along with a possible Village Post Office, will continue to provide you with effective and regular service.

Sincerely,

Margaret Campbell
PO Review Coordinator

100 S. 1ST ST. RM 426B
MINNEAPOLIS, MN 55401-9551
(612)349-3568
FAX: (612)349-4449
EMAIL: margaret.a.campbell@usps.gov



DOCKET NO.

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August 24, 2011

Margaret Campbell
PO Review Coordinator
100 S 1st St Room 426B
Minneapolis, MN 55401-9993

RE: Odin Post Office

I recently received a reply from Michael Stevens regarding my letter of July 20th. I again question the answer given to me regarding the amount of revenue credited to the Odin Post Office. At the public information meeting held in Odin on June 28th we were told that the revenue for 2009 was \$35,000 and for 2010 was \$30,000 which would include the postage meter. We have this information on tape from the meeting. You need to clarify the revenue amounts as the amount in your Proposal to Close does not agree with those amounts.

I am again requesting that you consider my previous proposal to downgrade this Post Office to provide half day service which would lower operating costs to about a break even level. This would provide most of the full service that we need for the Odin State Bank and the R. D. Harder Insurance Agency to operate efficiently. While not ideal it would be much better than a VPO that is proposed now. I am again enclosing the information that I previously submitted for that plan.

Thank you for your consideration.

Sincerely,

Robert D. Harder,
President

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ODIN STATE BANK,
101 EAST MAIN STREET
P.O. BOX 8
ODIN, MINNESOTA 56160

The following are the documented dates for postage purchased for our postage meter:

2008

1-15-08 2,000.00

3-18-08 2,000.00

5-16-08 2,500.00

8-12-08 2,500.00

10-29-08 2,500.00

12-22-08 2,000.00

Total \$13,500.00

2009

3-4-09 2,000.00

5-21-09 2,000.00

7-17-09 2,000.00

9-23-09 2,000.00

11-18-09 2,500.00

Total \$10,500.00

2010

1-25-10 2,000.00

3-31-10 2,500.00

5-5-10 2,500.00

8-5-10 2,000.00

10-6-10 2,000.00

12-13-10 2,500.00

Total \$13,500.00

Robert D. Harder,
President

Alternate plan for the Odin Post Office to downgrade to a lower classification with 50% reduction in hours of service.

These are the Postal Service cost estimates in their proposal for closing document.

Postmaster Salary (Eas-11, No Cola)	\$31,802
Fringe Benefits @33.5%	10,654
Annual Lease Costs	<u>7,140</u>
Total Annual Costs	49,596
Less Annual Costs of Replacement Service	<u>6,091</u>
Total Annual Savings	43,505

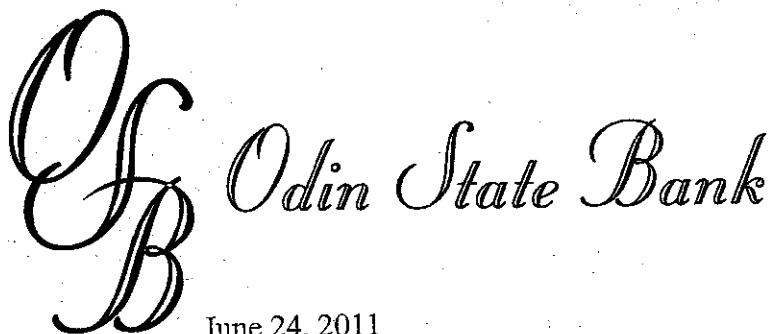
Estimated Costs with a 50% reduction in hours of service:

Postmaster Salary	\$15,901
Fringe Benefits	5,327
Annual Lease Costs (*)	<u>3,670</u>
Total Annual Costs	24,898
Less Annual Costs of Replacement Service	<u>0</u>
Net Annual Costs	24,898

- The owner of the present building that is now rented for the Post Office has agreed to a grant a 50% reduction in rental costs under this proposal.

Estimated annual revenue for the Odin Post Office using the 2010 revenue of \$32,587 with a 15% loss of revenue for future years would be \$27,698.

This is not the desired situation for the Odin State Bank but would be acceptable only as a plan to provide full postal service with less hours.



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June 24, 2011

Mr. Michael Stevens
Manager, Post Office Operations
100 South First Street, Room 409
Minneapolis, MN 55401-9990

I am enclosing the Customer Questionnaire regarding the Odin Post Office.

Our business is very dependent on a full service Post Office in Odin. We use the services of the Odin Post Office daily. It is very important to the Odin State Bank and the R. D. Harder Insurance Agency that we are able to get our mail early in the day in order to get all deposits and loan payments processed early each day for our customers and ourselves. Many of our customers use internet banking to review their transactions on their accounts. It is very important that we have these transactions processed early each day so that all accounts are current for our own use and our customers use. We also send mail by Certified Mail and Overnight Express Mail and if this is no longer available on a full service basis in Odin it would be a real hardship for our business.

We have purchased US postage for our business use as follows for the past three years and for the first six months of this year as follows:

2008	14,156
2009	11,717
2010	14,216
2011	<u>5,616</u>
	\$45,705

We do use a postage meter daily and the purchase of that postage is included in this total and the Odin Post Office should have been given credit for those purchases.

The closing of this Post Office would be unfair to our business which has been here since 1901 and a strong supporter of this Post Office. It would also be detrimental to the Odin Community and its residents causing them to make trips to other post offices for service, especially in inclement weather.

Sincerely,

R. D. Harder,
President



08/09/2011

ROBERT D. HARDER

PO BOX 8
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Odin Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Regarding your letters of June 24 and July 20, and your concerns about the Proposal to Close the Odin Post Office. The Proposal will be revised to include the 3 additional businesses you listed. Although the Proposal did not list your meter, the postage for that meter is included in the financial statements as a separate line, and included in the economic statement. The office has always received credit for the metered postage in the total office revenue. If a Village Post Office is awarded in Odin, you will be able to retain your Post Office box address. The VPO would provide an outlet for postal services, along with services from the rural carrier. Businesses generally require regular and effective postal services, and these will always be provided to the Odin community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Michael D. Stevens".

Michael Stevens
Manager, Post Office Operations
100 South First St. Room 426B
Minneapolis, MN, 55401-9990

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
NORTHLAND DISTRICT



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August 11, 2011

Harder Insurance
Attn: Paul S. Berg
PO Box 8
Odin MN 56160-0008

Dear Mr. Berg:

This responds to your correspondence dated July 25, 2011 regarding the Odin Post Office.

Much like every other corporation in America, the U.S. Postal Service has been hit hard by the current economic recession. Unlike most companies, and alone among all federal agencies, the Postal Service faces unique financial obligations — strains and constraints that would have a devastating and insurmountable impact if the Postal Service hadn't begun taking costs out of the system and embracing technology 10 years ago.

The study is based on 3 years worth of transaction and financial data. Additionally, we document transactions and activities during a 2 week period to ensure there have been no significant changes since the end of the prior fiscal year.

Businesses generally require regular and effective postal services, and these will always be provided to the Odin community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

If it is determined that a discontinuance of the Odin Post Office should be pursued, a formal proposal will be posted in the Odin Post Office at a later date. If you have additional questions or comments, please feel free to contact Natalie Sorvari, Manager of Consumer and Industry Contact at 612-349-4401.

Sincerely,

A handwritten signature in cursive script, appearing to read "Anthony C. Williams".

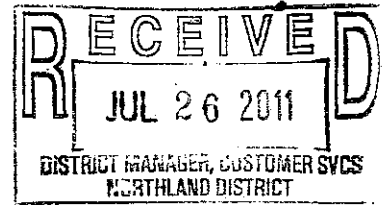
Anthony C. Williams



R. D. HARDER INSURANCE AGENCY

ODIN STATE BANK BUILDING P.O. Box 8
ODIN, MINNESOTA 56160
507-736-2691 Email: harderins@frontiernet.net

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July 25th, 2011

Mr. Anthony C. Williams
Northland District Manager, USPS
100 South First Street, Room 409
Minneapolis, Minnesota 55401-9990

RE: Odin Post Office Closing

Mr. Williams:

Thank you for your reply to my letter of concern relative to the closing of the Odin Post Office. However, I believe that you are missing the point.

I operate a small business in the City of Odin. It is difficult enough to do so in today's economic times. We rely heavily on the post office for our mailing needs. Your letter states the rural carrier can provide our retail services.

Let me ask you this question: Could you plan your entire day, in advance, around a 20 minute time frame? That is what you are suggesting. I don't believe that you could nor could I. We have varying mailing needs during the course of the day that do not necessarily occur while the rural carrier is in the city.

Further, if the closing process is to be transparent, we, the Odin postal patrons, should be able to view the financial records of the office to see what the actual income and expenses are. Despite our requests, at this point, no documentation has been provided. We have been told that the information must be obtained through the Freedom of Information Act. The fact that this data is being withheld casts a shadow of skepticism and mistrust over the USPS process.

During the public informational meeting that was held in Odin by the USPS, reference was made to a 2 week period in which the Odin office was monitored. It was stated that the office PMR spent only 1.8 hours each day providing customer service. Two weeks in the middle of a month does not provide a true picture of an operation. A majority of people that are paying bills, etc. are doing so at the beginning and the end of the month. The survey period should entail at a minimum a 30 day period to provide a more accurate representation of the office activity.

I would encourage the USPS to consider a reduced hour facility rather than closing the office entirely. The VPO option is not a viable choice as it entails setting aside space for the boxes and would take time from normal business activities to conduct the postal business. As a small

TO: DISTRICT MANAGER		INFO	ACTION
LEAD PLANT MGR		MARKETING	
SR MPOO E		RETAIL	
SR MPOO W		ADMIN SVCS	
MPOO #		INFO SYSTEMS	
PA, MPLS		DIVERSITY	
PM ST PAUL		COMMUNICATION DTR	
FINANCE		EAS COORD	
HUMAN RES.			
OPS PRGMS SUP		ACTION DUE BY	

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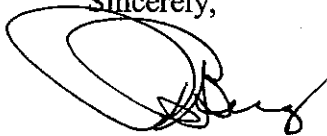
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businessperson, I can attest to the fact that most small businesses are not flush with personnel and most would not have the extra time to conduct the postal business as well as day to day activities. Again, maintaining a reduced hour full service office is a much more viable option.

Thank you for your consideration of these comments.

Sincerely,

A handwritten signature in black ink, appearing to read 'P. Berg', with a large, loopy initial 'P'.

Paul S. Berg, Manager

cc: Senator Amy Klobuchar
Senator Al Franken
Representative Tim Walz
State Senator Julie Rosen
State Representative Bob Gunther



July 20, 2011

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To: Michael Stevens, MPOO
% Postmaster
P O Box 9998
Lake Crystal, MN 56055-9998

The proposal to close the Odin Post Office is unacceptable as proposed. There are many reasons why the Odin State Bank and the R. D. Harder Insurance Agency will suffer from this closing. The delivery time of the mail will be delayed in the morning and this will delay how the processing of deposits and loan payments is done. It is important that we have these transactions processed timely each day as we need current information to conduct our business. It is also important for our customers as many of them do internet banking and they need to be able have current up to date information on their accounts in order to do wire transfers, pay bills and pay loans. We need a full service Post Office that will provide us Certified Mail, Overnight Express Mail and Priority Mail.

In your proposal you list twenty four businesses and organizations in the Odin community. You failed to include the following: Kluver Trucking, Bick's Repair Shop, Charles Mathistad Construction and QuickSquare Construction.

You have made substantial other errors in your proposal to close this post office and I have documented those errors in attachments enclosed.

Congress obligates the Postal Service to provide adequate service to rural areas and small communities even where Post Offices are not self-sustaining. The loss of service to the Odin State Bank and the R. D. Harder Insurance Agency will increase our costs and will make it difficult for us to provide the service that we need to provide to our customers in a timely manner. The Odin State Bank has been a strong supporter of the Post Office since 1901. We have purchased \$45,705 in postage in just the past three and one half years.

We urge you to review this proposal before making your final decision as to how it will affect the business and individuals in this community.

Sincerely,

Robert D. Harder,
President



R. D. HARDER INSURANCE AGENCY

ODIN STATE BANK BUILDING P.O. Box 8

ODIN, MINNESOTA 56160

507-736-2691 Email: harderins@frontiernet.net



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June 24th, 2011

Mr. Michael Stevens
Manager, Post Office Operations
100 South First Street, Room 409
Minneapolis, MN 55401-9990

RE: Odin Post Office Closing

Mr. Stevens:

Thank you for replying to my initial correspondence. I do have comments that I would like to make regarding that reply.

First, I believe that you are missing the point relative to the rural carrier. When you operate a business, your mail needs may not necessarily correspond to the timing of the rural carrier being in town. Further, having been in and out of the post office in Odin for the last 35 years in my business, I think that I can safely say that the rural carrier spends at best 30 minutes in the office on a daily basis. If he is delivering the mail with no office to stop in, it becomes a matter of trying to catch him passing through. To me, that is not a convenient situation.

Second, I would beg to differ with you on the number of post offices within a 15 mile radius of our town. You state that there are 8. At best, there are 4. They are St. James, Trimont, Ormsby and Butterfield. I would suggest that you check your references. The information that was contained in the original mailing with the survey was also in error relative to the distance between Butterfield and Odin.

Third, the distance really makes a difference, whether it is 3 miles or 15 miles. It means that I or my secretary will have to drive over, conduct the business and drive back. That takes time away from my business as well as adds cost to the operation.

I would suggest you consider a reduced hour office rather than closing the office entirely. We can make some adjustment to our operations that would work with the reduced hour post office.

Thank you for your consideration of these comments.

Sincerely,


Paul S. Berg, Manager

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Re: Proposal to close the Odin Post Office and establish service by rural route service.
Date of posting 7/12/2011
Docket Number 1375909-56160

I have reviewed this proposal and find there are substantial errors in this document.

Paragraph 5, page number 2

You list the annual office receipts for the last 3 years. You state that there were no permit mailer(s) or postage meter customer(s). The Odin State Bank has a postage meter and I am including documented dates and amounts of the postage purchased for this postage meter. The totals for 2008, 2009 and 2010 are \$37,500.00.

Page 8, paragraph VI.

You state again that "there are no permit mailers or postage meter customers".

At the informational meeting held at the Odin City Hall on June 28, 2011 I specifically asked the question regarding the postage meter and I was advised that the Odin Post Office was receiving credit for the postage meter purchases as long as it has the Odin zip code which it does. It is obvious that you are not including the postage meter purchases for the Odin State Bank in this proposal and I find this to be a grievous error.



R. D. HARDER INSURANCE AGENCY

ODIN STATE BANK BUILDING P.O. Box 8

ODIN, MINNESOTA 56160

507-736-2691 Email: harderins@frontiernet.net



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July 15th, 2011

TO: Mr. Michael Stevens, MPOO
%Postmaster
P O Box 9998
Lake Crystal, MN 56055-9998

RE: Closing the Odin Post Office

I wish to comment on the United States Postal Service's (USPS) decision to close it facility in Odin, Minnesota. I would like to go on record as opposing this action. The closing of the office will create a number of problems for the business I manage.

The USPS, to comply with regulations, held an open meeting for community members. Over 50 community members, both rural and city residents, were in attendance. Not one person expressed any support for the USPS decision to close. The public expressed many concerns with regards to the closing. The majority of the answers from the USPS officials present referred to utilizing the rural carrier for services.

I manage a small business in the community. We utilize the Odin Post Office for all of our mailing needs. We mail quite a few certified letters and oversized envelopes from our office. Because we are dealing with insurance contracts, we are bound by certain time limits for applications, claim forms, etc. We do not necessarily know when the previously described situations may arise. The rural carrier is in Odin for approximately 20 to 30 minutes at best during the morning. It is not feasible to expect a business such as ours to work our schedule and work load around such a short time frame.

In response to this concern, we were told that we could travel to one of 8 USPS offices within a 15 mile radius of Odin. This information was erroneous. At best, there are 4 offices within that radius. Regardless of this fact, with the price of fuel and labor costs, having to drive a minimum of 6 miles round trip to conduct mailing business will create higher operating costs and a potential for lost business for us. In a tough economy, that is the last thing a small business needs.

Politicians on both sides of the aisle as well as our President profess support for small business and the middle class. The USPS decision will adversely affect all of the local businesses by creating higher operating costs as previously mentioned. The decision surely does not reflect any sort of support for the small businesses in our community.

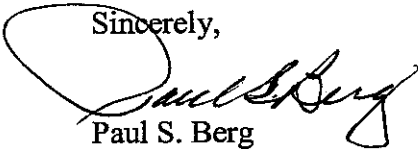
In his testimony submitted before a Congressional subcommittee on May 17th of this year, NAPUS President, Bob Rapoza, stated that "closing all rural and small post offices would save the Postal Service only about 0.7 percent of its operating revenue". He went on to reference 2 Gallup Polls from 2009 and 2010 that there is overwhelming citizen opposition to post office closings (88% and 86% respectively), identifying post office closings as "the most objectionable postal cost cutting tactic".

As it stands now, a postal installation cannot be closed solely for economic reasons. Members of the community have requested the hard financial data for the Odin installation but have been informed that it is not public information. However, statements made relative to the Odin Post Office financial condition do not coincide with what was subsequently delivered in the public proposal. I would like to see the hard copy income and expense statement for the office. At this point, the USPS has said that the information would have to be obtained with a freedom of information filing. The filing takes considerable time, time we do not have. It is quite remarkable that I can go on line and find that the salaries of the 7 top Northland USPS District have salaries that when combined exceed one million dollars. Still they won't give us documentation of the office finances. When considering Mr. Rapoza's testimony, the combined salaries aforementioned and the 8 plus billion dollar deficit that the USPS is facing, it lends one to believe that there are larger problems that need to be addressed than closing the Odin Post Office.

I understand that these are very trying economic times. However, I also believe that there is room for compromise in this situation. At the public meeting, the individual that owns the building that houses the post office has offered to substantially lower the rent. Further, it was the general consensus of those present that an office with reduced staffing hours, but full service during those hours would be very acceptable.

I wish to thank you for your consideration of this matter and ask that you direct your efforts toward supporting a compromise between the USPS and the Odin community relative to the disposition of the Odin Post Office.

Sincerely,



Paul S. Berg
Manager

cc: Senator Allan Franken
Representative Tim Walz
Senator Amy Klobuchar
State Senator Julie Rosen
State Representative Bob Gunther
Mr. Tony Williams



07/22/2011

PAUL S. BERG, R.D. HARDER INSURANCE AGENCY
PO BOX 8
ODIN, MN 56160

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Odin Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The rural carrier may provide many of the same services as a post office, but there is another option available that was discussed at the community meeting. If the Post Office in Odin closes, a Village Post Office (VPO) may be a good option. This would allow a local business such as yours to offer stamps and accept packages for local citizens, and have a place for Post Office boxes either inside or outside your business. It would retain postal services for the community and draw customers into your business. The rural carrier would service the boxes and pick up mail at the VPO. If you or any other business is interested in learning more about the VPO contract, please contact Randy Sailor at 612-349-3553. Regarding nearby post offices, mileage information was taken from an internet mapping site. If this information was incorrect, the record will be changed to reflect the correct distance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees. The hours of the post office are determined by the workload. The workload at Odin has shown less than 2 hours per day of work, and the cost of maintaining a building and keeping an employee there for less than 2 hours is not cost-effective. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Margaret Campbell at (612) 349-3568.

Sincerely,

A handwritten signature in dark ink that reads "Michael D. Stevens". The signature is written in a cursive, flowing style.

Michael Stevens
Manager, Post Office Operations
100 South First St. Room 409
Minneapolis, MN, 55401-9990



A. Office

Name: ODIN State: MN Zip Code: 56160
Area: WESTERN District: NORTHLAND PFC
Congressional District: MN 01 County: WATONWAN
EAS Grade: 11 Finance Number: 267020
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Margaret Campbell
Title: NORTHLAND PFC Post Office Review Coordinator
Tele No: (612) 349-3568

Date: 09/14/2011
Fax No: (612) 349-0389

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	4
Favorable comments	0
Unfavorable comments	4
No opinion expressed	0
Total comments returned	4

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. If a Village Post Office is located in Odin, PO Box service could be made available, along with the sale of stamps and acceptance of flat rate packages.

2. Concern (UnFavorable):

Response:

Regarding your letters of June 24 and July 20, and your concerns about the Proposal to Close the Odin Post Office, The Proposal will be revised to include the 3 additional businesses you listed. Although the Proposal did not list your meter, the postage for that meter is included in the financial statements as a separate line, and included in the economic statement. The office has always received credit for the metered postage in the total office revenue. If a Village Post Office is awarded in Odin, you will be able to retain your Post Office box address. The VPO would provide an outlet for postal services, along with services from the rural carrier. Businesses generally require regular and effective postal services, and these will always be provided to the Odin community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

3. Concern (UnFavorable):

Response:

The rural carrier may provide many of the same services as a post office, but there is another option available that was discussed at the community meeting. If the Post Office in Odin closes, a Village Post Office (VPO) may be a good option. This would allow a local business such as yours to offer stamps and accept packages for local citizens, and have a place for Post Office boxes either inside or outside your business. It would retain postal services for the community and draw customers into your business. The rural carrier would service the boxes and pick up mail at the VPO. If you or any other business is interested in learning more about the VPO contract, please contact Randy Sailor at 612-349-3553. Regarding nearby post offices, mileage information was taken from an internet mapping site. If this information was incorrect, the record will be changed to reflect the correct distance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees. The hours of the post office are determined by the workload. The workload at Odin has shown less than 2 hours per day of work, and the cost of maintaining a building and keeping an employee there for less than 2 hours is not cost-effective. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

4. Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting: 07/12/2011

Posting Round Date:

Date of Removal: 09/12/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE ODIN, MN POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1375909 - 56160

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Odin, MN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butterfield Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on September 29, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The decline in workload may indicate that maintaining an independent Post Office is not warranted. Customers may receive regular and effective service through rural route delivery of their mail.

The Odin Post Office, an EAS-11 level, provides service from 08:00 - 12:00 & 13:00 - 16:00 Monday - Friday, 07:30 - 08:30 Saturday and lobby hours of 7:30 - 16:30 on Monday - Friday and 7:30 - 9:00 on Saturday to 48 post office box or general delivery customers and 60 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 10 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,114 (58 revenue units) in FY 2008; \$23,021 (60 revenue units) in FY 2009; and \$19,087 (50 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 28, 2011, representatives from the Postal Service were available at Odin City Hall, 109 N 1st St to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On June 13, 2011, 108 questionnaires were distributed to delivery customers of the Odin Post Office. Questionnaires were also available over the counter for retail customers at the Odin Post Office. 48 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 23 unfavorable, and 22 expressed no opinion.

One congressional inquiry was received on July 01, 2011.

A petition supporting the retention of the Odin Post Office was received on July 05, 2011, with 100 signatures. If this proposal is implemented, delivery and retail services will be provided by the Butterfield Post Office, an EAS-13 level office. Window service hours at the Butterfield Post Office are from 8:30 - 11:00 & 12:30 - 16:00, Monday through Friday, and 8:30 - 9:00 on Saturday. There are 140 post office boxes available.

Retail service is also available at the Ormsby Post Office an EAS-11 level office, located three miles away. Window service hours at Ormsby Post Office are from 7:45 - 12:15 & 13:30 - 16:15, Monday through Friday and 9:45 - 11:00 on Saturday. There are 37 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern:** Customers expressed concern about the loss of community name and Zip Code.

Response: Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses, unless you currently have a post office box. Then you will need to change your address to your street address.

5. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

6. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

7. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
8. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You also expressed a concern that you would have to drive to Butterfield or St. James if you missed the rural carrier. There are also several post offices within 15 miles of Odin that can serve your mailing needs.
9. **Concern:**
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. If a Village Post Office is located in Odin, PO Box service could be made available, along with the sale of stamps and acceptance of flat rate packages.
10. **Concern:**
- Response:** Regarding your letters of June 24 and July 20, and your concerns about the Proposal to Close the Odin Post Office. The Proposal will be revised to include the 3 additional businesses you listed. Although the Proposal did not list your meter, the postage for that meter is included in the financial statements as a separate line, and included in the economic statement. The office has always received credit for the metered postage in the total office revenue. If a Village Post Office is awarded in Odin, you will be able to retain your Post Office box address. The VPO would provide an outlet for postal services, along with services from the rural carrier. Businesses generally require regular and effective postal services, and these will always be provided to the Odin community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
11. **Concern:**
- Response:** The rural carrier may provide many of the same services as a post office, but there is another option available that was discussed at the community meeting. If the Post Office in Odin closes, a Village Post Office (VPO) may be a good option. This would allow a local business such as yours to offer stamps and accept packages for local citizens, and have a place for Post Office boxes either inside or outside your business. It would retain postal services for the community and draw customers into your business. The rural carrier would service the boxes and pick up mail at the VPO. If you or any other business is interested in learning more about the VPO contract, please contact Randy Sailor at 612-349-3553. Regarding nearby post offices, mileage information was taken from an internet mapping site. If this information was incorrect, the record will be changed to reflect the correct distance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The Postal Service organizational "redesign" is aimed at cutting some 3,000

administrative positions, or almost 21 percent of the total management employees. The hours of the post office are determined by the workload. The workload at Odin has shown less than 2 hours per day of work, and the cost of maintaining a building and keeping an employee there for less than 2 hours is not cost-effective. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

12. **Concern:**

Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

13. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

14. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

15. **Concern:**

Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response:

The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

16. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

17. **Concern:**

Customers inquired about what hours and services would be provided by the VPO.

Response:

The VPO will be contracted to provide limited services such as the sale of stamps and acceptance of flat rate packages. A VPO may also provide a location for Post Office boxes. A VPO will be solicited to be open at least 5 days a week.

18. **Concern:**

Customers suggested eliminating Saturday delivery to cut costs.

Response:

The Postal Service is mandated to provide six-day delivery by Congress. Although we have requested more flexibility in determining the number of delivery days each week, Congress has not approved a change.

19. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

20. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

22. **Concern:**

Customers were concerned about senior citizens.

Response:

The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Odin is an incorporated community located in WATONWAN County. The community is administered politically by Odin City Council. Police protection is provided by the Watonwan Sheriff's Department. Fire protection is provided by the Odin Fire Department. The community is comprised of retirees, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Zion & St Olaf Lutheran Churches; Odin Community Club; Odin State Bank; Harder Insurance; Odin Grocery Store; Odin Craft Mill; Country Clipper Beauty Salon; B&B Specialties; Treasure Finders Auction; My Mercantile Auction; Straight Line Fencing; Johnson Sales; Fireside Furniture; Ammann Limosine; Dale Ziegler Plumbing & Heating; Mike's Country Photography; Bic's Auto Repair; Avon & Country Crik Seurna; Brent Jass Cabinets; Randy Ammann Auto Repair; Kris Nelson Carpentry; Lloyd Carlson Seed Corn; Loren Hanson Seed Corn; Kluver Trucking; Charles Mathistad Constuction; and Quick Square Construction. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Odin Post Office will be available at the Butterfield Post Office. Government forms normally provided by the Post Office will also be available at the Butterfield Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|---|---|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customer expressed a concern about the loss of the community bulletin board at the Post Office.</p> <p>Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customers were concerned about OIC losing her employment.</p> <p>The Postmaster position is vacant and the Officer in Charge is a temporary position. There may be other opportunities for the Officer in charge to use their skills and knowledge at a different postal location.</p> |
| <p>3. Concern:</p> <p>Response:</p> | <p>Customers were concerned about the loss of a gathering place and an information center.</p> <p>Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.</p> |

4. **Concern:**

Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

Response:

Information was taken from an internet mapping site. If this information is incorrect, the record will be changed to reflect the correct distance.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 29, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 43,505 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 31,802
Fringe Benefits @ 33.5%	\$ 10,654
Annual Lease Costs	<u>+ \$ 7,140</u>
Total Annual Costs	\$ 49,596
Less Annual Cost of Replacement Service	<u>- \$ 6,091</u>
Total Annual Savings	<u>\$ 43,505</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Odin, MN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butterfield Post Office, located nine miles away.

The postmaster retired on September 29, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Odin Post Office provided delivery and retail service to 48 PO Box or general delivery customers and 60 delivery route customers. The daily retail window transactions averaged 10. There are one permit mailers or postage meter customers.

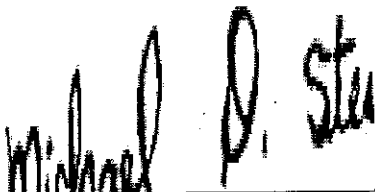
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$43,505 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Butterfield Post Office and Ormsby Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.


MICHAEL STEVENS
Manager, Post Office Operations

07/12/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet						1. Date Prepared 08/10/2011																								
2. Post Office Name ODIN			3. State and ZIP + 4 Code MN, 56160-3029																											
4. District, Customer Service NORTHLAND PFC		5. Area, Customer Service WESTERN		6. County WATONWAN		7. Congressional District MN 01																								
8. Reason for Proposal to Discontinue A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The decline in workload may indicate that maintaining an independent Post Office is not warranted. Customers may receive regular and effective service through rural route delivery of their mail.			9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																									
11. Staffing			12. Hours of Service																											
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 09/29/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 1			a. Time M-F 08:00 - 12:00 & 13:00 - 16:00 Sat 07:30 - 08:30 Total Window Hours Per Week a. Lobby Time M-F 7:30 - 16:30 Sat 7:30 - 9:00 36.00																											
13. Number of Customers Served			14. Daily Volume (Pieces)																											
a. General Delivery 0 b. P.O. Box 48 c. City Delivery 0 d. Rural Delivery 60 e. Highway Contract Route Box 0 f. Total 108 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 10.10			<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>144</td> <td>100</td> </tr> <tr> <td>b. Newspaper</td> <td>115</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>2</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>262</td> <td>103</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>1</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>				Types of Mail	Received	Dispatched	a. First-Class	144	100	b. Newspaper	115	1	c. Parcel	3	2	d. Other	0	0	e. Total	262	103	f. No. of Postage Meters		1	g. No. of Permits		0
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Finances a. FY			Receipts		b. EAS Step 1 PM Basic Salary (no Cola) c. PM Fringe Benefits (33.5% of b.)																									
2008			\$ 22,114		\$ 31802																									
2009			\$ 23,021		\$ 10,654																									
2010			\$ 19,087																											
16a. Quarters																														
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 11/30/2011 Annual Lease \$ 7140 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																														
16b. Explain:																														
17. Schools, Churches and Organization in Service Area: No: 2 Zion & St Olaf Lutheran Churches; Odin Community Club			19. Administrative/Emanating Office (Proposed): Name BUTTERFIELD EAS Level 13 Miles Away 9.2 8:30 - 11:00 & 12:30 Window Service Hours: M-F 16:00 SAT 8:30 - 9:00 Lobby Hours: M-F 7:00 - 16:30 SAT 7:00 - 13:00 PO Boxes Available: 140																											
18. Businesses in Service Area: No: 24 Odin State Bank; Harder Insurance; Odin Grocery Store; Odin Craft Mill; Country Clipper Beauty Salon; B&B Specialties; Treasure Finders Auction; My Mercantile Auction; Straight Line Fencing; Johnson Sales; Fireside Furniture; Ammann Limosine; Dale Ziegler Plumbing & Heating; Mike's Country Photography; Bic's Auto Repair; Avon & Country Crik Seuma; Brent Jass Cabinets; Randy Ammann Auto Repair; Kris Nelson Carpentry; Lloyd Carlson Seed Corn; Loren Hanson Seed Corn; Klaver Trucking; Charles Mathstad Constuction; and Quick Square Construction			20. Nearest Post Office (if different from above): Name ORMSBY EAS Level 11 Miles Away 2.9 7:45 - 12:15 & 13:30 Window Service Hours: M-F 16:15 SAT 9:45 - 11:00 Lobby Hours: M-F 7:15 - 16:30 SAT 9:15 - 11:15 PO Boxes Available: 37																											
21. Prepared by																														
Printed Name and Title MARGARET CAMPBELL			Signature MARGARET CAMPBELL		Telephone No. AC () (612) 349-3568																									
PO Discontinuance Coordinator Name MARGARET CAMPBELL			Location MINNEAPOLIS, MN																											



09/14/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
ODIN
Docket Number 1375909 - 56160

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Anthony Williams".

ANTHONY WILLIAMS
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	ODIN, MN, 56160-3029
EAS Level:	11
District:	NORTHLAND PFC
County:	WATONWAN
Congressional District:	MN 01
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	48
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	48

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
09/29/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 1
05/23/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 108 Number Returned: 48
06/13/2011	Analysis: Favorable 3 Unfavorable 23 No Opinion 22
	Petition received. Number of signatures: 0
	Concerns expressed:
07/01/2011	Congressional inquiry received: Yes
	Concerns expressed:
07/06/2011	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/30/2011	Proposal and invitation for comments posted and round-dated.
7-12-11 07/06/2011	Proposal and invitation for comments removed and round-dated.
09/13/2011	Comment Analysis:
9-12-11	Favorable 0 Unfavorable 4 No Opinion 0 4
None	Premature PRC appeal received.
	Concerns expressed:
08/10/2011	Updated PS Form 4920 completed (if necessary).
09/14/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

MARGARET CAMPBELL
 Name/Title

MARGARET CAMPBELL
 District Post Office Review Coordinator

(612) 349-3568
 Telephone Number

(612) 349-3568
 Telephone Number



10/06/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Odin Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Margaret Campbell, Post Office Review Coordinator, at (612) 349-3568 or Michael Stevens Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "Anthony Williams".

ANTHONY WILLIAMS
DISTRICT MANAGER
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN 55401-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1375909.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the ODIN was received by 10/11/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters' receipt of the record.

47

Date of Posting: 10/27/2011

Date of Removal: 11/28/2011

FINAL DETERMINATION TO CLOSE
THE ODIN, MN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Odin, MN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butterfield Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on September 29, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: A review of the Odin Post Office has shown that the workload has steadily decreased. Current workload is less than 1.7 hours per day. Revenue has dropped 15% in the past year. The office is open 7 hours daily. The decline in workload may indicate that maintaining an independent Post Office is not warranted. Customers may receive regular and effective service through rural route delivery of their mail.

The Odin Post Office, an EAS-11 level, provides service from 08:00 - 12:00 & 13:00 - 16:00 Monday - Friday, 07:30 - 08:30 Saturday and lobby hours of 7:30 - 16:30 on Monday - Friday and 7:30 - 9:00 on Saturday to 48 post office box or general delivery customers and 60 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 10 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,114 (58 revenue units) in FY 2008; \$23,021 (60 revenue units) in FY 2009; and \$19,087 (50 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 28, 2011, representatives from the Postal Service were available at Odin City Hall, 109 N 1st St to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On June 13, 2011, 108 questionnaires were distributed to delivery customers of the Odin Post Office. Questionnaires were also available over the counter for retail customers at the Odin Post Office. 48 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 23 unfavorable, and 22 expressed no opinion.

One congressional inquiry was received on July 01, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Butterfield Post Office, an EAS-13 level office. Window service hours at the Butterfield Post Office are from 8:30 - 11:00 & 12:30 - 16:00, Monday through Friday, and 8:30 - 9:00 on Saturday. There are 140 post office boxes available.

Retail service is also available at the Ormsby Post Office an EAS-11 level office, located three miles away. Window service hours at Ormsby Post Office are from 7:45 - 12:15 & 13:30 - 16:15, Monday through Friday and 9:45 - 11:00 on Saturday. There are 37 post office boxes available for rent.

The proposal to close the Odin Post Office was posted with an invitation for comment at the Odin Post Office, Ormsby Post Office and Butterfield Post Office from July 12, 2011 to September 12, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern:** Customers expressed concern about the loss of community name and Zip Code.

Response: Customers that elect to receive their mail on the route that serves the community will continue to use the community name in their last line address. The Postal Service is helping to preserve the community name by continuing the use of the community name in addresses.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses, unless you currently have a post office box. Then you will need to change your address to your street address.

5. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

6. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery

confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

7. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

8. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. You also expressed a concern that you would have to drive to Butterfield or St. James if you missed the rural carrier. There are also several post offices within 15 miles of Odin that can serve your mailing needs.

9. Concern:

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. If a Village Post Office is located in Odin, PO Box service could be made available, along with the sale of stamps and acceptance of flat rate packages.

10. Concern:

Response:

Regarding your letters of June 24 and July 20, and your concerns about the Proposal to Close the Odin Post Office. The Proposal will be revised to include the 3 additional businesses you listed. Although the Proposal did not list your meter, the postage for that meter is included in the financial statements as a separate line, and included in the economic statement. The office has always received credit for the metered postage in the total office revenue. If a Village Post Office is awarded in Odin, you will be able to retain your Post Office box address. The VPO would provide an outlet for postal services, along with services from the rural carrier. Businesses generally require regular and effective postal services, and these will always be provided to the Odin community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

11. Concern:

Response:

The rural carrier may provide many of the same services as a post office, but there is another option available that was discussed at the community meeting. If the Post Office in Odin closes, a Village Post Office (VPO) may be a good option. This would allow a local business such as yours to offer stamps and accept packages for local citizens, and have a place for Post Office boxes either inside or outside your business. It would retain postal services for the community and draw customers into your business. The rural carrier would service the boxes and pick up mail at the VPO. If you or any other business is interested in learning more about the VPO contract, please contact Randy Sailor at 612-349-3553. Regarding nearby post offices, mileage information was

taken from an internet mapping site. If this information was incorrect, the record will be changed to reflect the correct distance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees. The hours of the post office are determined by the workload. The workload at Odin has shown less than 2 hours per day of work, and the cost of maintaining a building and keeping an employee there for less than 2 hours is not cost-effective. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

12. **Concern:**

Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

13. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

14. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

15. **Concern:**

Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response:

The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

16. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

17. **Concern:**

Customers inquired about what hours and services would be provided by the VPO.

Response:

The VPO will be contracted to provide limited services such as the sale of stamps and acceptance of flat rate packages. A VPO may also provide a location for Post Office boxes. A VPO will be solicited to be open at least 5 days a week.

18. **Concern:**

Customers suggested eliminating Saturday delivery to cut costs.

Response:

The Postal Service is mandated to provide six-day delivery by Congress. Although we have requested more flexibility in determining the number of delivery days each week, Congress has not approved a change.

19. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

20. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

22. **Concern:**

Customers were concerned about senior citizens.

Response:

The Village Post Office will continue to provide stamp sales and package mailing services. The Village Post Office operator will provide special assistance to senior citizens and those who face special challenges.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Odin is an incorporated community located in WATONWAN County. The community is administered politically by Odin City Council. Police protection is provided by the Watonwan Sheriff's Department. Fire protection is provided by the Odin Fire Department. The community is comprised of retirees, self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Zion & St Olaf Lutheran Churches; Odin Community Club, Odin State Bank; Harder Insurance; Odin Grocery Store; Odin Craft Mill; Country Clipper Beauty Salon; B&B Specialties; Treasure Finders Auction; My Mercantile Auction; Straight Line Fencing; Johnson Sales; Fireside Furniture; Ammann Limosine; Dale Ziegler Plumbing & Heating; Mike's Country Photography; Bic's Auto Repair; Avon & Country Crik Seuma; Brent Jass Cabinets; Randy Ammann Auto Repair; Kris Nelson Carpentry; Lloyd Carlson Seed Corn; Loren Hanson Seed Corn; Kluver Trucking; Charles Mathistad Constuction; and Quick Square Construction. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Odin Post Office will be available at the Butterfield Post Office. Government forms normally provided by the Post Office will also be available at the Butterfield Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
2. **Concern:** Customers were concerned about OIC losing her employment.

Response: The Postmaster position is vacant and the Officer in Charge is a temporary position. There may be other opportunities for the Officer in charge to use their skills and knowledge at a different postal location.
3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
4. **Concern:** Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

Response: Information was taken from an internet mapping site. If this information is incorrect, the record will be changed to reflect the correct distance.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 29, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 43,505 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 31,802
Fringe Benefits @ 33.5%	\$ 10,654
Annual Lease Costs	<u>+ \$ 7,140</u>
Total Annual Costs	\$ 49,596
Less Annual Cost of Replacement Service	<u>- \$ 6,091</u>
Total Annual Savings	<u>\$ 43,505</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Odin, MN Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butterfield Post Office, located nine miles away.

The postmaster retired on September 29, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

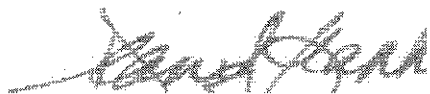
The Odin Post Office provided delivery and retail service to 48 PO Box or general delivery customers and 60 delivery route customers. The daily retail window transactions averaged 10. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$43,505 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Odin Post Office, Ormsby Post Office and Butterfield Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Odin Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Odin Post Office, Ormsby Post Office and Butterfield Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

10/11/2011

Date



10/27/2011

OFFICER-IN-CHARGE/POSTMASTER
Odin Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Odin Post Office Final Determination
Docket No. 1375909 - 56160

Please post in the lobby the enclosed final determination to close the Odin Post Office. The final determination must be posted in a prominent place from 10/27/2011 through close of business on 11/28/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/29/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Margaret Campbell".

MARGARET CAMPBELL
POST OFFICE REVIEW COORDINATOR
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN 55401-9990

DOCKET NO.

137599-56160

HEARING

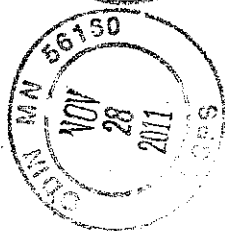
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PAGE

1



Date of Posting: 10/27/2011



Date of Removal: 11/28/2011

FINAL DETERMINATION TO CLOSE
THE ODIN, MN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160

DOCKET NO.

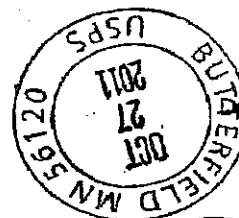
1375909-56160

HEARINGS

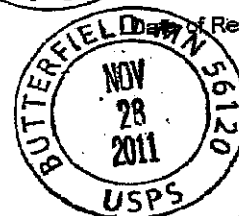
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EXHIBITS

2



Date of Posting: 10/27/2011



Date of Removal: 11/28/2011

FINAL DETERMINATION TO CLOSE
THE ODIN, MN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160

DOCKET NO.

REMARKS

DATE

1375909-56160

49

3



Date of Posting: 10/27/2011

Date of Removal: 11/28/2011



FINAL DETERMINATION TO CLOSE
THE ODIN, MN POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375909 - 56160



12/01/2011

DISTRICT MANAGER
NORTHLAND PFC
100 SOUTH FIRST ST. ROOM 426B
MINNEAPOLIS, MN, 55401-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
ODIN, 56160-3029 Docket No. 1375909 - 56160

This is to advise you that an appeal to the final determination to discontinue the ODIN has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations WESTERN Area
Government Relations and Public Policy



R. D. HARDER INSURANCE AGENCY

ODIN STATE BANK BUILDING P.O. Box 8
ODIN, MINNESOTA 56160
507-736-2691 Email: harderins@frontiernet.net

A2012-13



RECEIVED

2011 NOV 30 P 2:02

November 19, 2011

Received

NOV 19 2011

POSTAL REGULATORY
COMMISSION
OFFICE OF THE COMMISSIONER

Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001
Office of PAGR

RE: Docket #1375909-56160

As a resident and business operator in the City of Odin, I would like to appeal the decision to close the Odin Post Office.

Having managed a business in the community for 37 years, I know that profitability is a necessity in any business. However, by restricting the Postal Service presence in small towns, USPS patrons will seek other alternatives to using the mail. This will cause even more financial stress on the USPS.

Despite the claims being made by the USPS that all services to small towns can be handled through a rural mail carrier, I would vehemently argue to the contrary. While the rural carrier can sell postage and pick up parcels, letters, etc., the carrier's presence in the community is for at best 30 minutes each day. That means that any mail that is to be sent after the carrier leaves town will be delayed until the next day. Or, as USPS officials suggested, deliver the mail to the nearest operating post office. For our small town, that means driving at least 9 miles one way. That, to me, would be contrary to the universal service obligation of the USPS.

I would ask the commission members if they could plan all of their mailing functions for a day by 9:30 or 10:00 each morning? I know that in my insurance business that it is virtually impossible. As an insurance agent, I am required to submit documents to our carriers under time constraints dictated by the State of Minnesota. This would force me or an employee of my business to drive to the neighboring Post Office to assure a timely postmark.

During these turbulent economic times, there is an emphasis on sustaining small businesses. The maintenance and expansion of these entities creates the employment necessary to turn our economic crisis around. By increasing the costs related to conducting business by closing the small post offices, jobs will not be created nor will business expansion be considered.

My wife worked for the USPS for 31 years. The last years were spent as the postmaster of the Odin Installation. She has always maintained that the Postal Service spent too much money in administrative and bureaucratic costs instead of working on ways to improve the efficiency of the service. In researching information relative to the postal service, it was found that the 7 top officials in the USPS Northland District have salaries that total in excess of one million dollars,

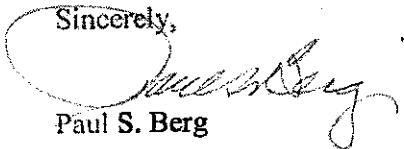
yet they never touch a piece of mail. Those funds would subsidize 40 to 50 small offices such as ours and continue to provide service to thousands of postal patrons.

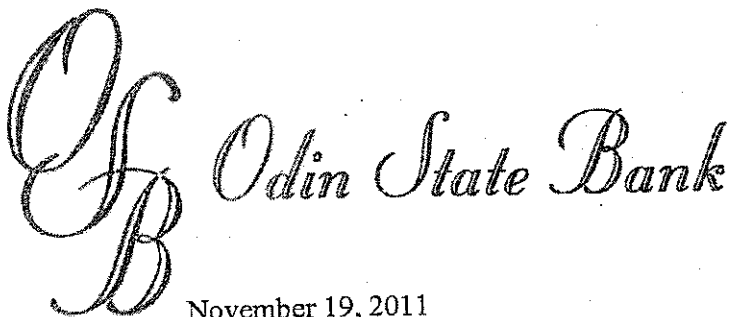
As postmaster, my wife enjoyed working with the people who patronized the office. She also went above and beyond the call of duty to assist her customers and promote the Post Office. That effort was rewarded by a loyal customer base. However, the frustration and stress of trying to keep up with the bureaucratic mandates caused her to retire. She often states that it is a huge relief not to have to deal with endless maze of reports and requirements.

If there is no other alternative but to close the office, I would ask that a blue USPS drop box be set up as it is now in the City. Further, I would ask that the star route driver, who trucks the mail to the various offices, pick up the mail in that box each evening. The driver travels a route that would take him either through or close to the City of Odin each day regardless. This function would temper the inconvenience caused by the office closure considerably.

Thank you for your consideration of these comments.

Sincerely,


Paul S. Berg



November 19, 2011

A 2012-93
RECEIVED

2011 NOV 30 P 2:03

POSTAL REGULATORY
COMMISSION
WASHINGTON, DC 20268-0001

Postal Regulatory Commission
901 New York Ave NW,
Suite 200
Washington, DC 20268-0001

Attention: Dean J Granholm, Vice President of Delivery & Post Office Operations

Dear Mr. Granholm:

I am President of the Odin State Bank of Odin, Minnesota. I hereby am filing an appeal for the closing of the Odin Post Office. The Odin State Bank has been in business in Odin, Minnesota for 107 years and has been a strong supporter of this post office. The closing of this post office will cause many hardships for our bank and our customers. Some of the problems will result in our bank being unable to provide timely services to many of our customers and may result in the loss of some customers. Some of our concerns are as follows:

Later delivery provided by the rural carrier than is now provided.

Earlier daily pickup of our mail than is now provided

Lack of ability to obtain retail services as needed such as certified, registered, Express Mail, signature confirmations that are needed a when rural carrier is not available.

Cost of driving to other post offices if we need those services and the rural carrier is not available.

Security concerns if we need to go to outside mail boxes.

We have requested more information regarding setting up a VPO but have not received that information and the time is getting short to determine if this is feasible for Odin.

We hereby request that the closing of the Odin Post Office be delayed until many of these questions can be answered and a proper solution to these problems can be determined.

Sincerely,

Robert D. Harder,
President

Received

NOV 28 2011

Office of PAGR